Blackbaud Financial Aid Management

USER WEBINAR SERIES: #4 *BEST PRACTICES: COVID-19*

FRIDAY, MAY 1, 2020

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blackbaud®

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Today's Agenda

- Welcome & Overview

- Webinar Series Feedback & Recap

- Smart Aid Features Demonstration

  - Understanding the Family Report

  - Manage Awards Feature

- Q/A

Smart Aid Features Demonstration

- Understanding the Family Report

- Manage Awards Feature

  - *Adding awards to individual students from a Covid-19 Budget*

Reminders & Best Practices/Sharing

- Adjusting Deadlines & Relaxing Required Documents

- Switching to School Pay vs. Parent Pay

- Adjusting Custom Questions

- Reviewing "As-Is" & Re-Reviewing Applications

- Missing Document Report

- Budgets & Awards

- Blackbaud Communities

Questions & Answers

- How Has Covid-19 Affected Your Financial Aid Decisions?

- Open Dialogue of What's Working at Your School

- Bring Your Ideas to Communities

- What Can We Bring to You, Next Time?

Next Webinar
Friday, May 8th @ 11:00 AM
How to Reach Support   Summary Report