Blackbaud Financial Aid Management

USER WEBINAR SERIES: #1 *BEST PRACTICES: COVID-19*

FRIDAY, APRIL 10, 2020

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K-12 Private/Independent Leadership Expertise*

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REMOTE: FORT LAUDERDALE, FL

AT BLACKBAUD SINCE JULY 2015

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REMOTE: BURNSVILLE, MN

AT BLACKBAUD SINCE FEBRUARY 2017

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Today's Agenda

- Launching this Webinar Series

- Smart Aid as a Tool & Resource

- Did You Know? Some Tips & Tricks

- Best Practices/Sharing

- Q/A

Launching this Webinar Series

- Background of Series

- Meeting the Current Needs while Providing Proactive Support

- Blackbaud Community Engagement (Communities)

Smart Aid as a Tool & Resource

- Application Statuses & Communication

- Missing Document Report

- Budgets & Awards

- Award & Denial Letters

- Send to Smart

Did You Know? Some Tips & Tricks

- Adjusting Deadlines

- Relaxing Required Documents

- Switching to School Pay vs. Parent Pay

- Adjusting Custom Questions

- Reviewing "As-Is"

- Re-Reviewing Applications

Best Practices/Sharing

- How Has Covid-19 Affected Your Financial Aid Decisions?

- Open Dialogue of What's Working at Your School

- Responding to the "New Normal" with Smart Aid Confidence

- Bring Your Ideas to Communities

Questions & Answers

- Open Dialogue of What's Working at Your School

- What Can We Bring to You, Next Time

Next Webinar
Friday, April 17th @ 11:00 AM