EXERCISE 3.1: Creating the Look and Feel

Create a New Header

- 1. From the main TeamRaiser page, select the Event Management Settings tab
- 2. Click the Manage Headers button
- 3. Click the Create a New Header button
- 4. Name the wrapper (Your event's Wrapper)
- 5. Click *Finish*

Edit the New Header

- 1. Click the *Edit* link in the Actions column next to your header
- 2. Set your desired alignment and text and background colors
- 3. Click Next
- 4. In the WYSIWYG, type your event name, highlight it, and select Heading 1 from the *Paragraph* drop-down menu
- 5. Click **Next**
- 6. Click Finish

Assign the Header to a TeamRaiser Type

- 1. Click the Event Management Settings tab
- 2. Next to your **TeamRaiser Type**, click the **Select Header** link
- 3. Select your header from the drop-down menu and click Finish

EXERCISE 3.2: Creating and Assigning a New Role

Create a New Event Manager Role

- 1. From the Event Management Settings tab, click the Event Roles tab
- 2. Click the *Create a New Role* button
- 3. Type (Event Manager) in the Name field
- 4. Type (Oversees all aspects of the event including event settings, content, and management) in the **Description** field
- 5. Click Next
- 6. Check all boxes and click Next
- 7. Check all boxes and click Finish

Assigning the New Role to an Existing Constituent

- 1. Click on the *TeamRaiser List* tab
- 2. Click Manage next to your event
- 3. Click the Event Managers tab
- 4. Click the Create a New Event Manager button
- 5. Search for your name and click the **Select** link
- 6. Click the Assign link next to the Event Manager role

EXERCISE 3.3: Publishing Reports to Event Managers

Publish a Report

- 1. From the Data Management drop-down menu, select Reports
- 2. Click the **Report Writer** tab
- 3. Search for the TeamRaiser report your created earlier
- 4. Click the **Publish to Event Managers** link in the Actions column

EXERCISE 3.4: Configuring the Event

Change the Suggested Participant Fundraising Goal

- 1. From the *Event Managers* tab, copy the direct URL and paste into a new browser window
- 2. Login with the User Name and Password you initially created when you registered as a participant
- 3. In the Related Actions column select Edit Event Options
- 4. Skip to Step 2 on the Process Navigator
- 5. Change the Participant Fundraising Goal to (\$500)
- 6. Click Next

Create a Custom Page

- 1. Click the *Event Web Site* navigation button
- 2. Click the *Create a Custom Page* link
- 3. Name the page (Frequently Asked Questions)
- 4. Click Finish

Create a New Suggested Message

- 1. Click the Event Emails navigation button
- 2. Click Edit Suggested Messages in the Related Actions column
- 3. Click Add a Message in the Related Acitons column
- 4. Name your message (Sample Solicitation)
- 5. Select *Solicit Gifts* as the **Message Type**
- 6. Type in a subject line
- 7. Type in sample content
- 8. Click Finish

EXERCISE 3.5: Managing the Event

Register a New Participant as an Individual

- 1. Click the Customer Service navigation button
- 2. Click Manage Participants in the Related Actions column
- 3. Click the **Register New Participant** link
- 4. Complete the registration with the following:
 - a. First and last name and email addres
 - b. Any Participation Type
 - c. No Tribute
 - d. No Team
 - e. Answer required questions
 - f. No Upsells
 - g. Make an additional gift of any dollar amount and record as Cash

Participant Name: _____

Participant Email: _____

Create a New Team with this Individual as the Captain

- 1. Click the *Customer Service* navigation button
- 2. Click Manage Participants in the Related Actions column
- 3. Click Manage Participant next to the participant you just created
- 4. Click the Create New Team link in the Related Actions column
- 5. Name the team, set a goal and click Finish

Find a Gift

- 1. Click the Customer Service navigation button
- Click Search For Gifts in the Related Actions column
 Type in the participant's name in the search fields
- 4. Click the View/Edit link next to the gift

Run a Report

- 1. Click the *Reports* navigation button
- 2. Click *Run* next to the report
- 3. Click **Next**
- 4. Label the report and click Next
- 5. Click the Run Report button