

Blackbaud Raiser's Edge NXT® Unified View Transition Guide

Product Updates and Insight			
Resource	Overview	User Profile	Frequency
Raiser's Edge NXT What's New/Recent	Stay up-to-date and grow your skills with this resource, organized by capability to highlight Raiser's Edge NXT updates.	Everyone	Continuously developed
Raiser's Edge NXT Product Update Briefings	These biannual briefings give you direct access to the Raiser's Edge NXT product team, offering clear updates on what's developing and prioritized for the unified view. Learn how features are evolving, capabilities are being refined, and what's coming next.	Everyone	Biannually
InsideTrack to the Unified View	Stay connected with the Raiser's Edge NXT Product Management team every month. Learn about recent updates and future unified view priorities to confidently navigate your transition and make the most of new features.	Power Users	Monthly (except during Product Update Briefing months)
Raiser's Edge NXT Feature Map	Quickly identify when functionality will become available in web view. You'll be able to easily see: • Features currently available in web view • Functionality planned for release this year • Features planned for post 2026 development • Items unlikely to move forward	Everyone	Continuously developed

Product Updates and Insight, Continued

Resource	Overview	User Profile	Resource
Raiser's Edge NXT Executive Insight Webinar Series	Created for organizational leaders, decision-makers, and those driving fundraising strategies, this session offers clear insights and practical solutions. Discover how Raiser's Edge NXT innovations can empower your organization to reach new milestones and achieve impactful results.	Executive and organizational leaders	Quarterly
Raiser's Edge NXT Newsletter	A monthly newsletter from our Customer Success team, sent to solution administrators, sharing upcoming updates, key announcements, and helpful resources to support your goals for the month ahead.	Solution Administrators	Monthly

Connect and Collaborate

Resource	Overview	User Profile	Frequency
Raiser's Edge NXT Community	Connect with peers, exchange ideas, and stay updated on the future of Raiser's Edge NXT. Dive into detailed blogs, share feature suggestions and voting, and join discussions with organizations like yours. This space helps you learn, collaborate, and discover actionable insights.	Everyone	Continuously developed
Raiser's Edge NXT Townhalls	Designed to introduce new web view features, connect you with product managers and peers, and give you a sneak peek at what's new and upcoming. These informal conversations on Teams make it easy to learn, ask questions, and stay engaged with the Raiser's Edge NXT community in a supportive environment.	Power Users	Timely

Training and Learning

Resource	Overview	User Profile	Frequency
Blackbaud University: Raiser's Edge NXT What's New Videos	Watch quick, easy-to-follow videos (under 15 minutes) showcasing new web view features so you can confidently explore updates and capabilities.	Power User	Continuously developed
Blackbaud University: Raiser's Edge NXT Courses	Courses designed to help guide you through the transition to the unified view. Instructor-led and on-demand, Raiser's Edge NXT courses are focused on specific features and workflows.	Everyone	Continuously developed

Resources and Tools

Resource	Overview	User Profile	Frequency
Raiser's Edge NXT Resource Center	Start here to explore what's next for Raiser's Edge NXT. Find links to product updates, feature details, and learning opportunities to help you stay ahead.	Everyone	Continuously developed
Raiser's Edge NXT Knowledgebase	Access a searchable resource packed with practical product knowledge, clear step-by-step instructions, and detailed workflows to help you confidently use Raiser's Edge NXT to its fullest.	Everyone	Continuously developed
Blackbaud University: Raiser's Edge NXT Sample Database Lab	Learn more subscribers can explore and practice in our Raiser's Edge NXT sample database, giving you the chance to build skills and gain confidence in the unified view.	Everyone	Continuously developed