

Retail Anaplan Group Power Series

Retail 🕕 /Anaplan

August 2022 Power Series | MFP Roadmap



- I. Introductions
- II. MFP Dissonance
- III. Anaplan Demo
- V. Customer Experiences
- V. Question & Answers

Introductions

5 Min

Bob & Jared Warm-ups

MFP Story

10 Min

Retail Planning Size Current Events Use Cases

Demos

15 Min

Demonstration in Anaplan

Customer Stories

10 Min

What did you think?



5 Min

What did you think?





RAG https://community.anaplan.com/t5/Retail/gh-p/Retail



Navigation

- Retail Forum
- About
- Upcoming Events
- Important Links Getting Started
- Important Links Retail
 - Best Practices
 - Strategy

Content

- 445 Calendars
- Customer Lifetime Value
- Forecasting Methods for Retail
- Forward Weeks of Supply
- Inventory Balance Sets
- Lock & Spread on Rates
- Retail Business Case for Anaplan

The Retail Industry is Booming



Global retail sales are estimated to reach \$29 trillion by 2025*



Tremendous growth is occurring in both traditional and nontraditional retail formats



Department
Convenience
Supercenter
Specialty
Luxury
Grocery
Discount
Drugstore

Outlet
Kiosk
Affiliate
Consignment
Subscription
Concession
Store-in-store
Shoppable media

Ecommerce
Omnichannel
Softlines
Hardlines

^{*} Source: PR Newswire/Research and Markets

The Retail industry is here to stay

Strategic Trends

- Opening Stores (traditional e-commerce shipping, returns*, cost of acquisition)
- "Inventory Apocalypse" Inventory is the enemy of every retailer in the world Mickey Drexler
- New Retail Format: Popshelf, five below (Mix of dollar stores, home goods, convenience)
- LARP Live Action Role Playing (Disney, Renaissance Faires, Universal Studios, Comicon, Star Wars)
- **Build to Order**
- Sustainable (everlane, rothys)
- Personal Branding (gen z Collusion exclusive to asos)

Planning Response

- Testing (alternate hierarchies, what-if, scenarios)
- Cross channel selling
- Finance and merchandising integration
- **Assortment planning**
- Nice to have optimization (price, assortment, micro-marketing)





Opportunity awaits



Legacy planning solutions are no match for rapidly changing global conditions

We need a way to change the process regularly And keep merchandising, operations, finance, and supply chain connected

- Pandemic
- Supply Chain Issues
- Climate Change
- Inflation
- War
- Politics
- Income Disparities
- Racial Tensions
- Rising Energy Prices
- Natural Disasters



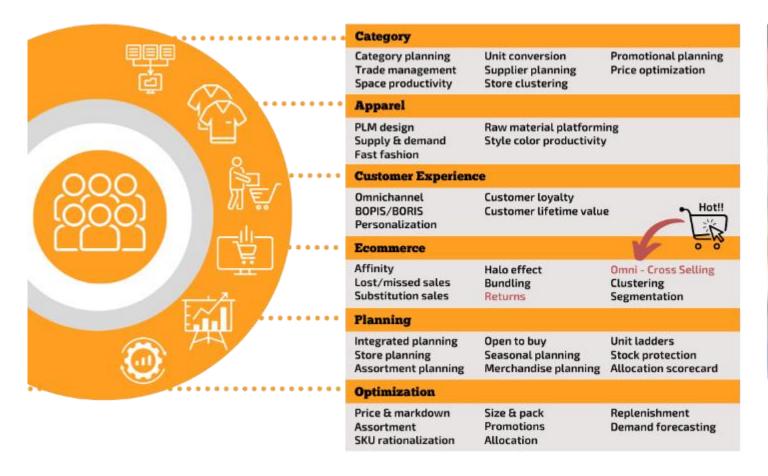




Use case explosion



New use cases show up every day. What planning solution can **spin these up in days or weeks?**

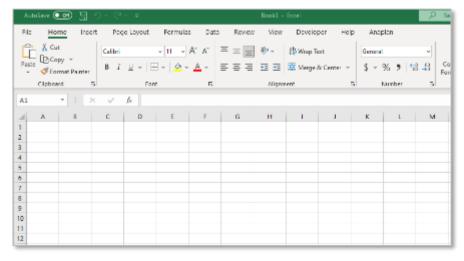




What is a planning platform?



New Worksheet

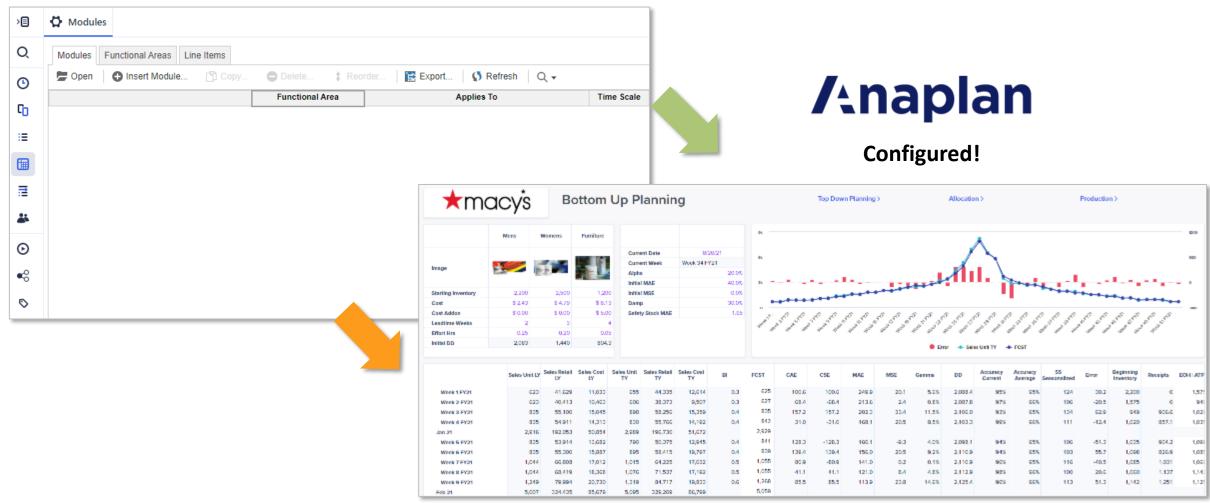


Configured!



What is a planning platform?

New Model



Demos

- Retail Method (MFP)
- Unit Conversion
- Assortment Planning
- Anaplanwich



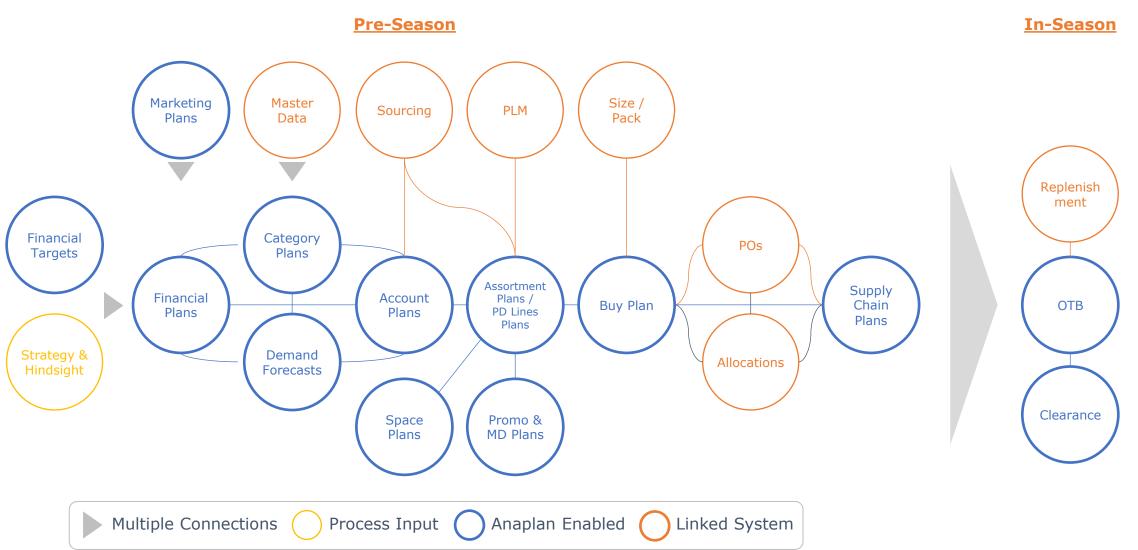
How to Get Started

KISS – Keep it Simple! You can always add later.

- Start with pre-season or in-season to establish a baseline
- Include demand planning / forecasting at the aggregate level
- Start driving down to the lowest plannable level (like SKU or Style Color)
- Roadmap
- Data Hub
- Center of Excellence
- Community

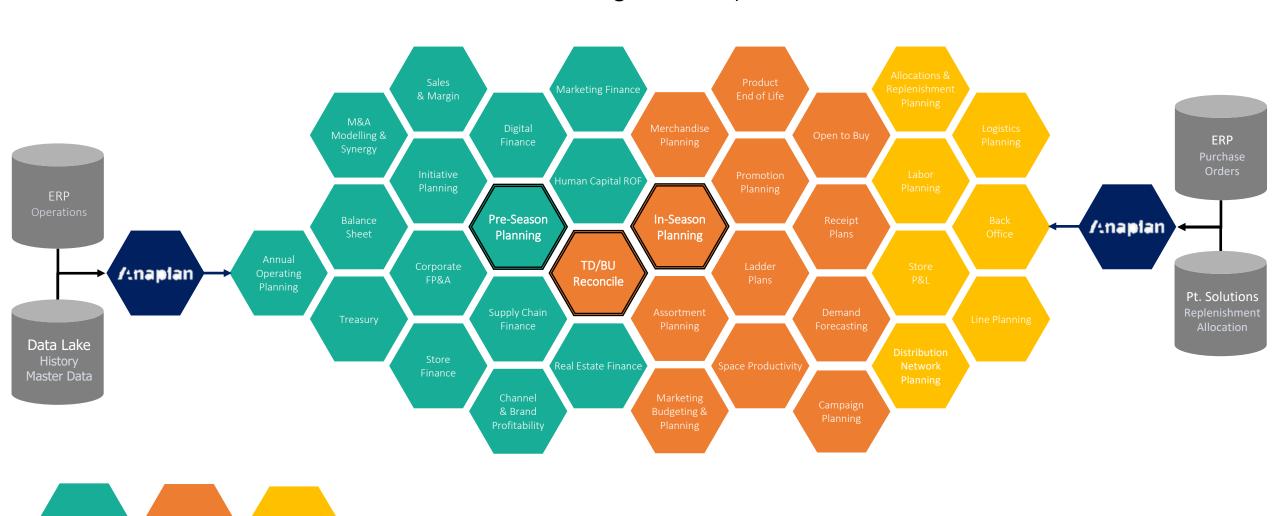
Customer Examples

Major American Designer and Marketer of Children's Apparel



Customer Examples

American Chain of High-End Department Stores









Appendix

Demo – MFP Retail Method



Assortment Management

Ladders >

Markdown Planning >

/\naplan

Step 1 - Hindsight

Current Assortment

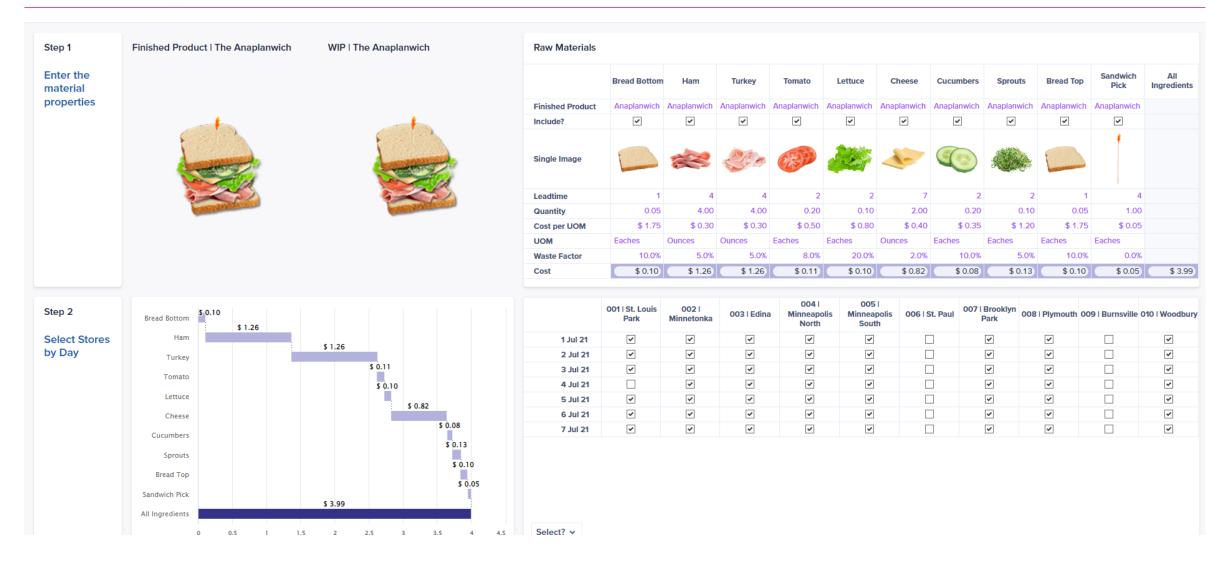
Look



LY Margin %		
58.1%		
LY AUR		
\$ 17.90		
LY Margin Ca	oture %	
95.9%		

Women's Beauty Lipstick													
	Image	MSRP Price	Landed Cost	Margin %	Annual APS	Сору	Pres Min	Inner CSPK	Inner CSPK Floor Set		Substitution Confidence	Top Substitution Color	Top Substitution CC
Natural		\$ 12.95	\$ 5.93	54.2%	500	Pressed gently into clay, delicate flowers leave behind intricate impressions on our unique dinner plate. Reactive white glaze coats the plate, revealing the terracott	14	6	18	•	9%		Rose
Beige		\$ 6.95	\$ 3.21	53.8%	800	The clean coupe shape of our Wren dinner plate allows the bold two-tone glaze to get all the attention. "Dipped" in ocean blue surrounded by white, the plate	14	6	18	•	2%		Peach
Rose		\$ 5.95	\$ 2.65	55.5%	1,000	Contemporary porcelain whiteware represents a fusion of refinement and rusticity. Round slim profile takes on organic overtones with freeform rims an	14	4	16		8%		Natural
Pink		\$ 9.95	\$ 4.95	50.3%	1,250	Artisanal ceramic shapes are glazed a soft white with subtle hand-antiquing on the freeform rims. The durable stoneware is sturdy enough for use every day	14	4	16	•	1%		Beige
Peach		\$ 4.95	\$ 2.15	56.6%	1,500	Crisp white oversized coupe shape in durable porcelain goes casual for everyday, or sophisticated for formal dinners. Microwave- and oven-safe, our	14	12	24		4%		Orange

Demo - Anaplanwich



Tops Down | GMM

Finance develops a **monthly plan** that I am accountable to deliver. They consolidate the figures from SAP BPC and consolidate them by **merchandise group** in our data lake. As one of the RIX GMM's I want to take the plan figures as well as last year's results and import them into Anaplan so I may provide top line guidance to my **category planning team**.

Stories

- I want to Import the financial plans as a baseline to establish a starting point for establishing the sales, margin, margin percentage, and inventory turnover at cost. Provide the ability to override the goal by division and let me know using conditional formatting if my merchandise group still balances to the plan provided by finance.
- The baseline budget and the stretch goal should be **proportionally allocated** to each division based on last year results.
- I want to establish a stretch goal for each KPI by division for bonus purposes using a percentage increase to sales and margin. Margin percentage and turnover stretch goals I will manually enter.



General Merchandise Manager

J. Stephen Dolyers

Reconciliation, In-Season, and Receipts | GMM & DMM

We want the ability to see how the bottom-up plans match up with the tops-down plan.

Stories

We want to **compare top down** divisional plans **with bottom-up** divisional plans. Highlight the differences and provide an overall merchandise group perspective.

We also want an **in-season** perspective that compares the original plan, the

- current forecast, and the prior forecast, always looking at the last elapsed month plus the next three months out. Show us the four-performance metrics: sales, margin, margin percentage, and inventory turnover at cost. Once the bottom-up plan is approved, we want to map the forecasts to accounting's cost centers so they can use them for their consolidated P&L.
- In addition to the performance metrics, we also want you to calculate the **open** receipts for each category for each of the four months.



General Merchandise Manager

J. Stephen Dolyers



Divisional Merchandise Manager **J'Ana Stebetracjea**

Bottoms Up Planning | Category Manager

Category Manager Stories

Stories

Planogram KPIs (Space Allocation). From our Space Planning application I want to have all our selling square footage, planning SKUs, and brands aggregated by category. Each category will then have productivity KPIs created: performance metrics in the numerator and these space planning metrics in the denominator. For example, sales per selling square foot. For Inventory, we want to see all the inventory to support the presentation plus safety stock (from space management)



Scenario Planning. I want the ability to try different scenarios and submit the approved scenario to our space planning and assortment planning applications. I want the ability to use placeholder categories in case I don't know exactly which ones I will be using. I will change the drivers (traffic, conversion, transactions, AUR) to see the impact.



Category Manager **Jahi Hondo**

Bottoms Up Planning | Category Manager

Category Manager Stories

Stories

- **Syndicated Data.** I would like to compare my category average pricing to that of the competition. I also want to follow my overall market share of the category.
- 3.5 Category Comparisons and Rankings. Using my category type properties: traffic driver, sponsored, seasonal, convenience. I want to compare and rank the categories using performance metrics and KPIs.
- Reporting. I would like to see a profitability report by category, department, or division. I would also like to see Trade and Promotions broken out so I can see the impact this is having.

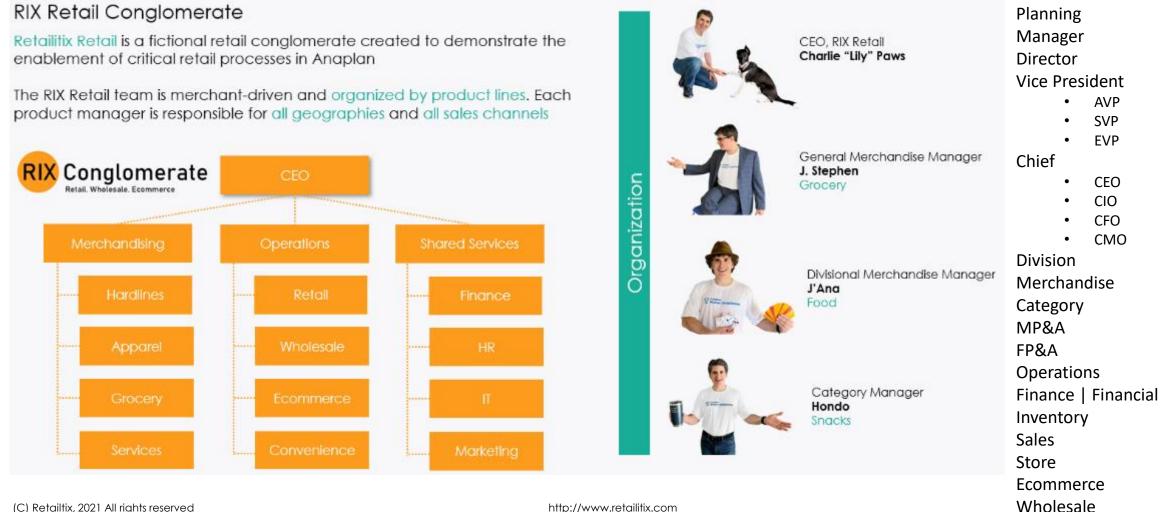


Category Manager

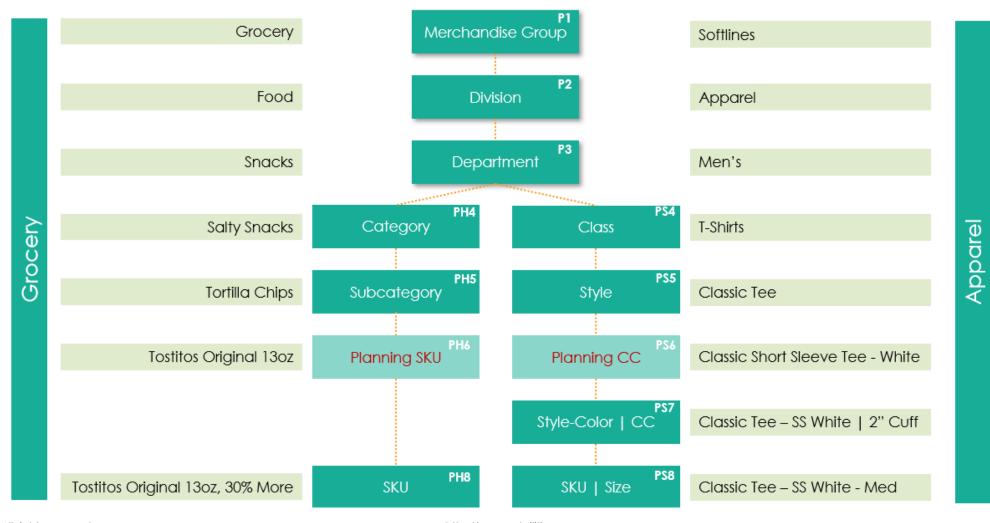
Jahi Hondo

Organizational Structure

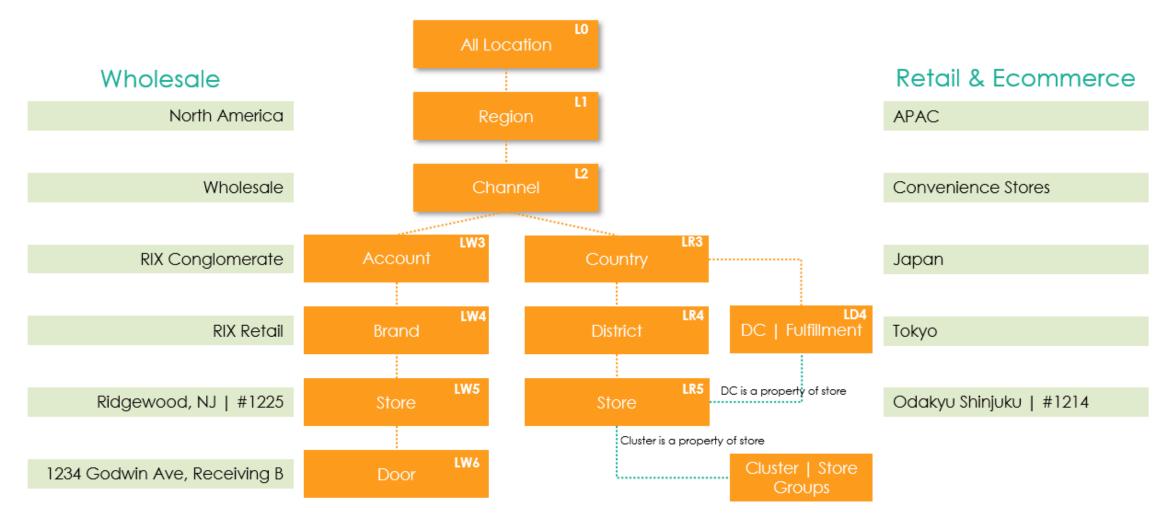
Title Keywords



Product Structure



Location Structure



Conversations

These are the current conversations we are having; big ideas to drive purposeful conversations and pave the way to capture more value from the existing solution portfolio

Digital Transformation

Building adaptive solutions that can learn from the past and will last longer

Business Intelligence

Understanding and designing data repositories that unlock the most important information about your business

Machine Learning

Solving intricate business solutions using vast amounts of data to ensure the model can learn

Cloud Computing

Opening up your data to a global network so that relevant data is obtainable

Customer Journey

Walking the client from the first opportunity to interact with the customer to the last

Automation

Designing robots to take over the routine and mundane tasks

Omni-Channel

Making sure customers can buy your product anywhere, anytime

The Basics

Sometimes you just need a hand building up your process maturity

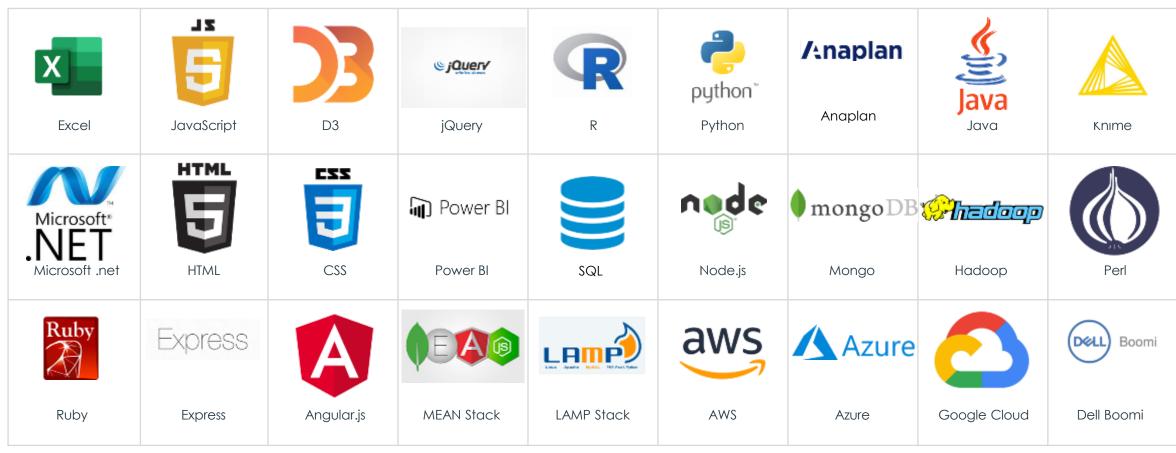
Analysis Techniques

Our team will evaluate the business problem and determine the right analytics



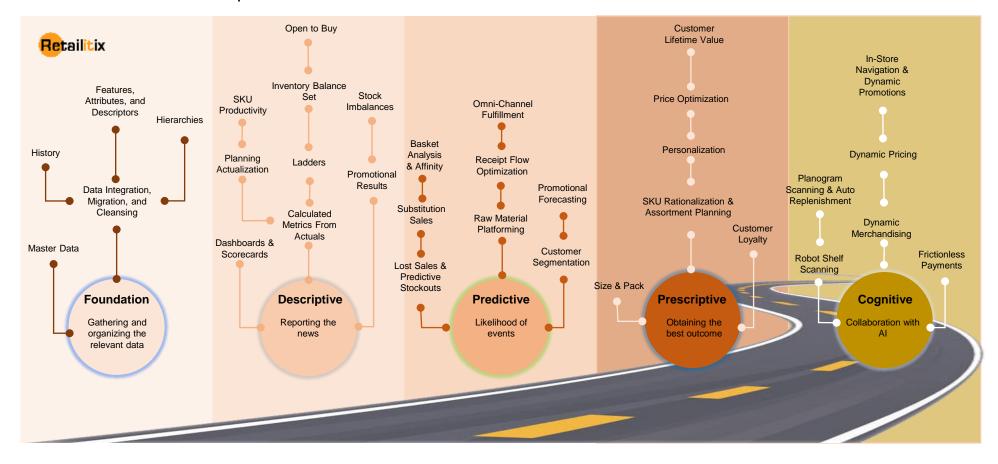
The Toolbox

We build Anaplan solutions that will integrate with your existing solutions and your technology ecosystem to ensure the business case is achieved and supportability is manageable



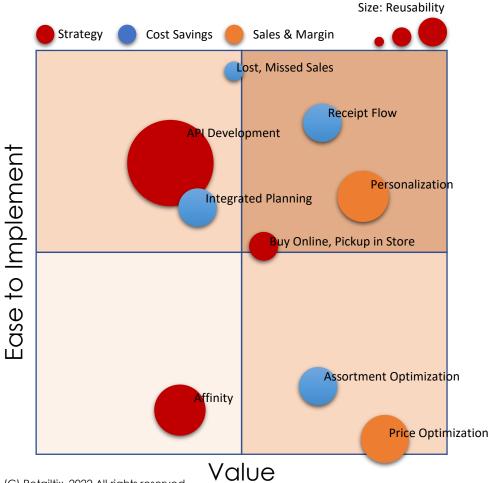
Analytic Maturity

Our team can organize your use cases along an analytic maturity curve and layout an achievable solution roadmap



Prioritization

Retailitix will help you combine use cases with measurable KPIs and align to a business case



					Customer Satisfaction	Sales	Gross Margin \$	Gross Margin %	Conversion	Traffic	UPT	ADI	GMROI	Tumover	Open to Buy	Markdowns (Sell Thr	Process Unlock
Use Case	Туре	Value	Ease	Reuse	Х				Χ		Х						
Affinity	Strategy	4	2	5													Х
API Development	Strategy	4	7	9	Х						Х	Х			Х		
Assortment Optimization	Cost	7	2	4	Х				Х	Х							
Buy Online, Pickup in Store	Strategy	6	5	3									Х	Х	Х		
Integrated Planning	Cost	4	6	4									Х	Х	Х		
Lost, Missed Sales	Cost	5	9	2	Х	Х	Х	Χ	Χ		Х		Х				
Personalization	Revenue	8	7	5	Х	Х	Х	Х	Х	Х			Х				
Price Optimization	Revenue	8	1	2		Х	Х	Х				Χ	Χ			Х	
Receipt Flow	Cost	7	8	4									Х	Х	Х		

KPIs

Cost Savings

Sales & Margin