

Oracle Cloud HCM
Center of Excellence (CoE)
6th Annual Customer Summit
JANUARY 27-29, 2026



Registration is Now Open!

Oracle Cloud HCM CoE Customer Summit
New Year Kickoff
January 27-29, 2026
3 Days of Virtual Live Sessions

2026 is set to be a transformative year as AI reshapes the application experience. Get ahead of the curve by joining us for our three-day virtual Customer Summit.

Topics we will Cover:

- **Unlock** and activate built-in AI features in your Cloud HCM applications
- **Engage** with Oracle Cloud HCM Product AI Experts and fellow customers who are already realizing value from embedded AI
- **Gain hands-on learning** through practical sessions designed to help you turn insights into action in your daily HCM processes

Explore below, our Catalog of Sessions for the Summit!

Tuesday, January 27, 2026		Oracle Applications AI Agent Studio Day	Short Description	
Session #	Time	Session Title	Description	Register
#COE6611	8:00am PDT	The future of Apps is Agentic - a Roadmap for 2026	Abstract: Join us as we explore how Oracle Cloud is harnessing AI Agents and AI Agent Studio to revolutionize the way organizations configure, manage, and optimize business applications. Discover how Agent Studio equips you to deliver seamless, personalized experiences that drive business outcomes. Be among the first to glimpse the upcoming innovations on our roadmap. This session is designed to spark inspiration and provide a clear path for leveraging the power of AI agents—whether you’re starting your adoption journey or looking to accelerate value.	Register
#COE6612	9:00am PDT	Configure & Deploy — Delivered Agent Templates	Abstract: Get hands-on with delivered templates in AI Agent Studio and learn how to configure, extend, and deploy them into production in minutes. We’ll walk through real use cases and show how to adapt templates to your own organizational data and security. What to Expect / Key Takeaways: <ul style="list-style-type: none"> • Most commonly used templates across HCM, SCM, ERP & CX • How to configure templates (document tool, prompts, permissions) • Deployment options • Best Practices 	Register

#COE6613	10:00am PDT	Workflow Agents — Design, Orchestrate & Build	<p>Abstract: Learn how to build step-by-step, deterministic workflow agents in AI Agent Studio. This session walks through how each node behaves, when to use each node, how to trigger tool calls reliably, and how to automate real business processes end-to-end. We'll also showcase delivered workflow agents you can configure and deploy immediately.</p> <p>What to Expect / Key Takeaways:</p> <ul style="list-style-type: none"> • Understanding workflow nodes (LLM, Communication, Data, Logic, Workflow Control) • Designing deterministic logic for business automation • How to configure and deploy delivered workflow agents quickly 	Register
#COE6614	11:00pm PDT	Say What You Want — Writing Prompts That Work	<p>Abstract: Prompts power your agent logic. Discover how to write actionable, deterministic prompts that drive reliable agent behavior across discovery, workflow, and knowledge tasks. We'll show common pitfalls, real examples, and evaluation techniques.</p> <p>What to Expect / Key Takeaways:</p> <ul style="list-style-type: none"> • Prompt patterns that produce consistent outputs • Structuring JSON responses and tool calls • Avoiding ambiguity, hallucinations, and non-compliant responses 	Register

#COE6615	12:00pm PDT	METRO— See Inside Your Agents	<p>Abstract: METRO (Monitoring, Evaluation, Tracing, Reporting and Observability) is the monitoring and observability layer for Agent Studio. Track performance, trace tool executions, evaluate accuracy, and debug agent outcomes using visual run histories and quality metrics.</p> <p>What to Expect / Key Takeaways:</p> <ul style="list-style-type: none"> • Run tracing, tool logs, usage metrics, and errors • Quality evaluation & test runs for continuous improvement • How Metro supports governance, audits & safety at scale 	Register
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Wednesday, January 28, 2026		HCM & AI		Short Description	
Session #	Time	Session Title		Description	Register
#COE6621	8:00am PDT	Keynote - Empowering People: Unlock Agentic AI and Digital Worker Capability in Oracle Cloud HCM		<p>Abstract: Discover how Oracle Cloud HCM is shaping the future of HR & Talent Management through the power of embedded AI. Join our panel of product leaders as we discuss the latest agentic capabilities in your Oracle HR & Talent modules—features that inform and act, automating processes and driving new levels of efficiency. Learn how assistive AI capabilities empower human decision-making with intelligent insights and context-aware recommendations, while digital workers transform routine, error-prone tasks, freeing up HR teams for strategic work.</p> <p>This session will spotlight practical use of these easy-to-deploy innovations, highlighting real-world benefits of enhanced productivity, improved employee experiences, and measurable business value.</p> <p>Whether you're just starting your automation journey or looking to maximize your investment in Oracle Cloud HCM, you'll leave with clear guidance, quick-win opportunities, and expert advice to help your organization get the most from AI-powered HR & Talent</p>	Register

#COE6622	9:00am PDT	“Smarter Self-Service: Unlocking AI in Oracle Cloud HR”	Abstract: HR is evolving quickly from transactional to transformational—and AI is the catalyst. In this session, we’ll show managers and employees how Oracle Cloud HR’s embedded AI features simplify everyday HR tasks, from choosing benefits to managing absences and compensation. You’ll discover the Top 5 high-value, low-effort AI features that can be enabled today, see them in action, and learn the exact steps to deploy them. Walk away with a practical roadmap to boost productivity, reduce HR workload, and deliver a smarter self-service experience for your workforce.	Register
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#COE6623	10:00am PDT	Smarter Learning Starts Here: Embedded AI Features You Can Enable Today	<p>Abstract: Learning doesn't have to be a scavenger hunt. Oracle Cloud Learning now includes embedded AI features that personalize, simplify, and accelerate employee development—without the need for complex rollout programs or integrations. In this session, we'll showcase the Top 3 high-impact, low-effort AI features that transform how employees discover, engage with, and complete learning. <i>(Customers telling their stories?)</i></p> <p>From AI-powered recommendations to skill gap analysis and the Learning Assistant Agent, you'll see these features in action and learn the steps to enable and deploy them in your environment. Whether your goal is faster onboarding, deeper engagement, or smarter upskilling, these embedded AI capabilities are ready to deliver measurable value today.</p>	Register
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#COE6624	11:00am PDT	Unlock High-Impact Talent Outcomes: Fast-Track Deployment of Oracle Recruiting AI Agents	Abstract: AI is revolutionizing talent acquisition and mobility—enabling organizations to match people to opportunities with unprecedented precision and speed. Join us to discover how Oracle Recruiting’s embedded AI agents—Job Applicant Screening Advisor, Internal Mobility Job Discovery Advisor, and Internal Mobility Job Fit Advisor—are transforming the experience for recruiters, candidates, and employees alike. We’ll spotlight how these high-value, low-effort features streamline candidate screening, uncover personalized career paths, and support data-driven internal mobility. See these agents in action, learn the concrete steps to activate them in your own environment, and walk away with a clear roadmap to boost recruiter productivity, improve internal talent retention, and power a smarter, future-ready workforce.	Register
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#COE6625	12:00pm PDT	AI-Driven Check-Ins: How Team Synch & Touchpoints Reinvent Continuous Feedback	<p>Abstract:</p> <p>Transform the future of employee engagement with Oracle Cloud Talent Management’s latest innovations with Touchpoints and Team Synch. Join us to discover how Oracle is making continuous feedback effortless and impactful—moving beyond reminders and fixed schedules to intelligent, in-the-moment connections for both managers and employees.</p> <p>In this webinar, you will see how AI enablement delivers personalized check-ins, real-time coaching, and actionable insights right where teams work. We’ll showcase how Oracle’s thoughtful design empowers diverse teams to build stronger connections, boost engagement, and drive growth—turning the long-held aspiration of frequent, meaningful manager-employee conversations into an everyday reality.</p> <p>We'll share practical demos, spotlights, and best practices to maximize engagement and performance at your organization using Oracle Cloud’s new era of intelligent feedback.</p>	Register
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Thursday, January 29, 2026		HCM & AI		Short Description	
Session #	Time	Session Title	Description	Register	
#COE6631	8:00am PDT	Redwood in Action: Customer Success Stories, Lessons Learned, and What's Next for Oracle Cloud HCM	<p>Abstract:</p> <p>Making the move to Redwood is a big step—and not without its hurdles. But Redwood isn't just a new look; it's the foundation for Oracle's next-generation embedded AI capabilities, empowering your organization to work smarter, faster, and with more confidence.</p> <p>Join fellow Oracle Cloud HCM customers and experts in this interactive session as we discuss the real-life journey to Redwood—what's worked, what's been learned, and why staying the course unlocks unique benefits. Hear from peers who have completed their migration as they share practical tips and the difference-making features—like Activity Centers, Oracle Search, and powerful AI Agents—that are elevating their HCM experience. Leave with actionable insights, peer guidance, and a renewed sense of what's possible as Redwood and AI together drive the future of Cloud HCM applications.</p>	Register	

#COE6632	9:00am PDT	Empowering Talent: Fast-Track Value With Embedded GenAI & AI Agents	Abstract: AI is transforming Talent Management, and with Oracle Cloud, powerful GenAI and AI Agent enhancements are already at your fingertips. Join us as we explore high-impact, easy-to-enable features you can activate today to boost productivity and optimize key talent processes. See them in action and get step-by-step guidance on enabling these embedded tools—empowering managers and employees to achieve stronger outcomes with new insights while saving time and effort. These embedded AI capabilities are designed to deliver immediate impact without complex rollouts and get to real value already experienced by fellow customer organizations. Discover how to activate more impactful talent management today and position your organization for sustained success.	Register
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#COE6633	10:00am PDT	Reinventing Time Off: How AI Agents Simplify Absence Management in Oracle Cloud HCM	<p>Abstract: Employee absence shouldn't be a productivity bottleneck—or a managerial headache. In this session, discover how AI agents are transforming absence management for both employees and managers. We'll demonstrate how the Leave and Absence Analyst and Policy Advisor provide instant answers to queries about balances, eligibility, and absence history, as well as guide policy questions through simple, conversational interactions. See these Agents in action, learn how to enable them in your organization, and walk away with a step-by-step roadmap to deliver smarter, more efficient leave management for your workforce.</p>	Register
#COE6634	11:00am PDT	AI-Powered Position Management: Unlock Efficiency, Boost Accuracy and Control	<p>Abstract: Unlock the future of Position Management with the latest AI-driven enhancements in Oracle Cloud HCM. This practical webinar will show HR and business leaders how AI-powered Agents streamline position control, automate processes, and deliver real-time insights for faster, more accurate workforce planning. Discover the Top 3 agentic features you can enable now, see live demonstrations, and walk away with step-by-step guidance to start optimizing your position-management immediately. Experience how intelligent automation makes managing positions easier, more agile, and impactful for your organization.</p>	Register

#COE6635	12:00pm PDT	Welcome Home with Ask Oracle: Simple Setup, Powerful Results	<p>Abstract: Discover the fastest way to a smarter personalized Home Experience in Oracle Cloud Applications! Are you ready for a fresh, AI-powered homepage that adapts to users and drives productivity—all with minimal setup? With Update 25D, Home with Ask Oracle introduces a new Home Experience for Oracle Applications. Join this session to explore the new Home, see top benefits, and learn just how easy it is to adopt.</p> <p>Session Highlights: Home with Ask Oracle is a must-have upgrade for users and admins This Home page is your enterprise’s easiest “first step” into AI-powered productivity Personalizing your Home: Quick guides to themes, structure, and custom content Real-world tips on deploying rapidly and addressing common setup questions Eliminating obstacles: How to resolve unsupported elements for easy adoption</p> <p>Whether you’re an admin or a champion of change, you’ll come away ready to turn on a new Home Experience—for everyone.</p>	Register
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#COE6636	1.00pm PDT	OPTE Transition Made Easy: Real Stories, Expert Guidance, and a Path to Payroll Success	<p>Abstract:</p> <p>The clock is ticking: With the May 26B release, the US Oracle Payroll Tax Engine (OPTE) becomes the only supported solution for all US Legislative Updates. Are you ready to make the switch? Join this essential webinar designed for Payroll leaders who need clarity, confidence, and a smooth transition to OPTE.</p> <p>Hear from customers who have successfully completed their migrations—their stories, best practice, and valuable lessons learned will help you fast-track your own transition. Our expert Oracle CoE advisors will walk you through our proven playbook for implementing and testing OPTE in your environment. We'll provide guidance on comparing pre- and post-OPTE payroll results, reconciling tax differences, and ensuring accuracy every step of the way.</p> <p>Don't wait until the deadline. Take action now to safeguard compliance, minimize risk, and maximize the benefits of Oracle's innovative payroll technology. Register today to get the knowledge, tools, and expert support you need to make your OPTE transition a seamless success.</p>	Register
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