TeamViewer

TeamViewer Frontline

On-Prem Installation checklist

To install Frontline On-Prem, please go through the following:

1 Installation

a) Server needs to be connected to the internet.

b) The VM or local server needs to have access to the internet during the installation process.

c) If no internet connection, **FaaS** infrastructure should be enabled on their network via https://functions.svc.frontlineworker.com/.

2 Remote Access for the installation

a) **TeamViewer Session**

3 Operating System

a) Linux is our preferred operating system for Frontline installations. We will need sudo to perform the installation.

b) Windows server 2019 or above is also supported. A system administrator account is required to perform the installation.

4 Java version

a) **JRE version 17** or later.

5 DB type and version

a) Maria DB 10.3 or later**.**

b) **Microsoft SQL 2016** or later if windows installation.

6   Email configuration

a) Email-based features require an email account with corresponding email server that is reachable from the machine hosting the Frontline Command Center. For more information, please see **Email configuration** section on Installation.

7   Public trusted SSL certification from the client

a) `.`p12 certificate format for encryption.

b) If. p12 not available, then **we need the full certificate chain including the rootCA**. We need both .crt and .key files.

c) **Self-signed Root certificate** needs to be pushed to the devices for trusted servers.

d) For more information, please see the **SSL** section on network requirements.

8   Browser

a) Latest **Edge** or **Chrome**

b) Chrome must allow camera: SSL-certificate.

9   Software helpful for setup

a) **7zip**

b) **Notepad++**

c) **TeamViewer**

Note: For detailed system requirements, please see **Frontline System Requirements** section.