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Oracle CX Audience 20A Feature Overview

February 2020

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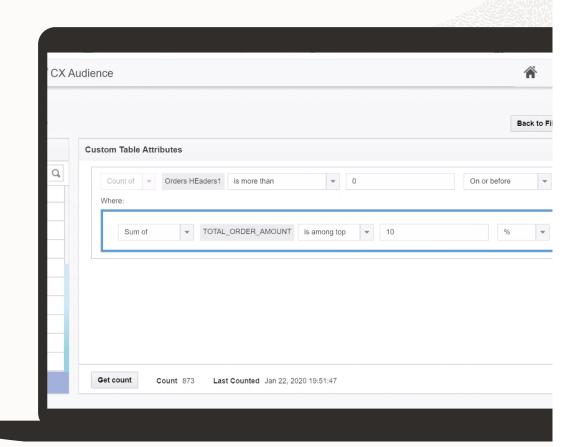
CX Marketing

Connected Intelligence

Aggregate Functions in Filters

Segment on distribution metrics

- Top 15% buyers
- Bottom 40% of least engaged website visitors
- Top 50% camera gear buyers
- % of orders matching categories (e.g. destinations or SKU)



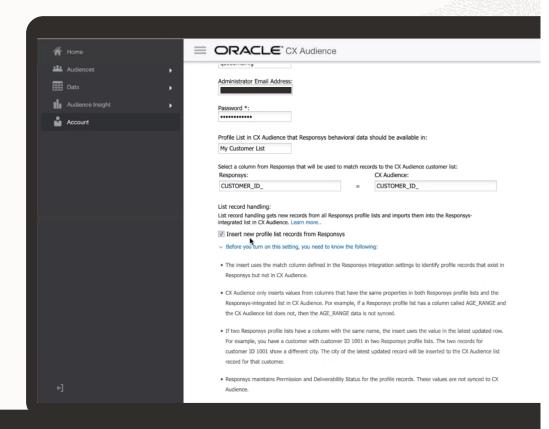


Connected Data

Profile inserts into CX Audience from Responsys

Ensure your profiles live in both platforms

- Profiles created in Responsys are sent to CX Audience
- One set of import files for either RSYS or CXA
- Compliments 19D feature sending new CXA profiles to Responsys



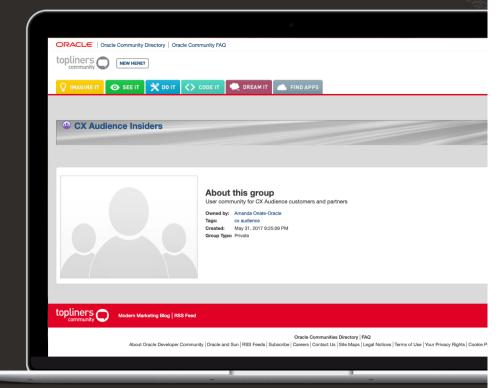


Where to Find More Information

Oracle Applications Release Readiness Content https://cloud.oracle.com/saas/readiness/overview

Oracle CX Audience Customer Community – CX Audience Insiders https://community.oracle.com/groups/cx-audience-insiders

Oracle Documentation https://docs.oracle.com





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