

GLOSSARY OF TERMS – CURRENT SUGGESTIONS

“Competency” is the set of **skills** and **behaviors** required in the **performance** of a **task** or **activity** within a specific **context**.

→ “Skill” Skill is the ability to effectively use cognitive and physical abilities to perform a task or activity.

→ “Behavior” is the way someone acts in response to a particular situation or stimulus.

→ “Performance” is an observable and measurable act.

→ “Task” is work that requires activity to complete within a certain time with a measurable outcome.

→ “Activity” is a pursuit in which a person or team uses effort.

→ “Context” described the performance setting which might include, but not be limited to, the physical environment, psychological safety, tools, information, and incentives.