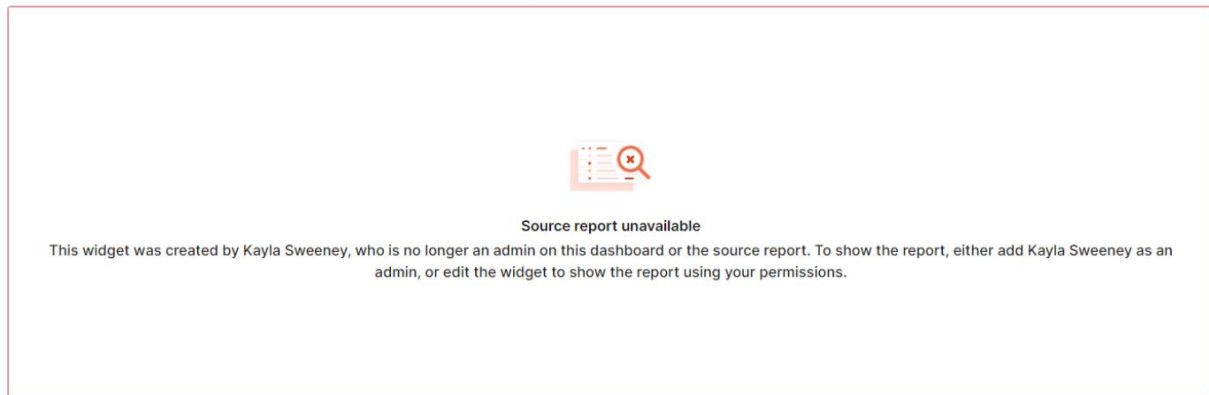


Taking Ownership of Dashboard Widgets

When you remove shared access to the Dashboard and/or the widget source Reports or Sheets for the user who created the Dashboard widget(s) – you will see likely an error like this screenshot below:

(This does not seem to impact all widgets, but specifically those where the Data Source is a Report. Metric Widgets don't seem to be impacted)



Per Smartsheet Support (most recently as of May 2022), this is expected behavior. Unfortunately, they don't seem alarmed by this. Every organization will have turnover, so this is surprising that their platform functions this way. I would highly encourage you to put in a [ticket for Smartsheet Product Feedback](#) for this. The more people who ask for the change, the more likely they are to make the change.

HOW TO FIX

Open the Dashboard, 'Edit', double click the widget that has the error and click 'Save'. This should then provide you the ownership of that Widget and it should now show the expected data.

Alternatively, you can make a copy (Save as New) the entire Dashboard to take full ownership of all the Widgets. If anyone has saved the Dashboard URL, or you have published the link to share, that URL will no longer be valid as there will be a new URL for the Dashboard.