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Welcome to our community. This is our Support area where you can report any game issues. Before posting, please:

Check if your issue has a blog created by management for very common issues such as purchasing, connecting, crashing, etc.

[Mobile Devices](#) – Apple, Android, Windows Mobile

[Computers](#) – Windows 10 and browsers

[Kindle/Amazon](#) - purchase issues, connecting and crashing issues

[General Issues](#)

Check if your issue has already been submitted. To do this, type in a few words in the search bar.



If it has already been reported, you will see a drop down box with your wording. Open the message and read what has already been reported. Please feel free to add your comments.

Make sure to give as much details as possible so we understand exactly what is happening in your game. This is very important in order to save time in helping you.

Make sure to use a clear subject title of your issue. Also please add the following information to your message.

Where are you playing? Computer or mobile device?

What platform are you using? Facebook or King?

What mobile device are you using? Please give us the manufacturer's name, model and operating system version.

What game version are you playing with? Please make sure to clear the history daily.