

XXXXXX X. XXXXXX

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Professional Summary

Systems Security Certified Practitioner with over 7 years of progressive IT experience. Detail oriented and able to communicate across all levels of technical backgrounds. Adept at training and educating internal users on relevant cyber security procedures and preventative measures. Able to solve complex problems involving a wide variety of information systems and work independently on large-scale projects. Holds a Master's degree concentrated in Information Security.

Technical Skills

Security: MalwareBytes Enterprise Endpoint Protection, Quest KACE Endpoint Systems Management Appliance, cloud-based monitoring and log management, Intrusion/Detection and Prevention, Access Controls, Security Administration, Risk Analysis, Knowledge of OWASP Top 10

Networking: Network Security, Communications Security

Operating Systems: Windows 7, 8, 10; Windows Server 2008, 2012 R2; Linux including Debian, Ubuntu (Server) and Kali

Tools: Virtualbox, Hyper-V, PRTG, Solar Winds, TeamViewer, Wireshark, Nmapping, Putty

Experience

Somewhere-Something College

November 2016 – Present

Systems Administrator

- ✓ Deployed and continuously monitors enterprise anti-malware solution and investigates incidents caused by malicious activity
- ✓ Created standard procedures to improve support, operations, and implementation response times, consistency, and security posture
- ✓ Ensures that all server hardware, operating systems, software and procedures aligns with organizational security standards
- ✓ Responsible for the patching, updates and firmware for more than 800 computers, including over 29 servers
- ✓ Serves as a subject matter expert (SME) on security related topics
- ✓ Spearheaded creation of awareness campaign that educates users on various security topics via monthly newsletter
- ✓ Conducts research of emerging security threats

Local-South College

Information Technology Technician

February 2014 – November 2016

- ✓ Led implementation of new infrastructure to automate and streamline software deployment
- ✓ Was instrumental in creating OS image baseline to improve change management
- ✓ Implemented scheduled security patching, firmware and software update solutions using Dell/Quest KACE
- ✓ Continuously monitored MalwareBytes Anti-Malware Enterprise security solution and remediated incidents
- ✓ Acted as Level I and II support
- ✓ Regularly monitored logs for anomalies

University of Something at Somewhere

Junior Systems Analyst

March 2011 – January 2014

- ✓ Used Dell KACE to continuously monitor, update and patch all systems in department
- ✓ Deployed Windows, Linux and Apple OSX baseline images to labs using Dell KACE and Norton Ghost
- ✓ Removed and cleaned ransomware, spyware and other forms of malware from staff and faculty computers
- ✓ Used Puppet to configure Linux-based labs

Education

University of Something at Someplace

August 2018

Birmingham, AL

Master of Science — Management Information Systems, concentration in IT Security

University of Something at Someplace

December 2013

Birmingham, AL

Bachelor of Arts — Political Science

Professional Certifications

CompTIA

- ✓ A+ #COMP00000000

ISC²

- ✓ Systems Security Certified Practitioner (SSCP) #000000

Professional Affiliations

Information Systems Security Association (ISSA)

InfraGard Member Alliance