## Britton Pennington – pennington.britton@gmail.com



#### BACKGROUND

3 years of full-time experience in the DoD Information Technology industry as a Service Desk technician specializing in Information Assurance, customer support and system administration in a civilian and military environment. Active Secret clearance and DoD 8570.1 IAT/IAM Level 3 compliant.

# **EDUCATION**

-Associate Of Applied Science – Information Systems Management – Community College Of The Air Force -Air Force Technical School – Client Systems Technician – 3D1X1 -Airman Leadership School

#### **CERTIFICATIONS**

-Associate of (ISC)<sup>2</sup> -CompTIA A+ Certified -CompTIA Security+ Certified

## **EXPERIENCE**

Service Desk Technician/Information Assurance Officer, Joint Strike Fighter Program – dates (06/12 to current)

Support JSF Weapons Integration at Eglin Air Force Base. Help Desk duties include: System administration, customer support via phone, email, and walk-ins, perform server backups, inventory custodian, vulnerability assessment and patch management, and remote administration. Manage and install Cisco 5505 ASA devices at the client level IA functions (SAP facility) include: Audits, media transfers, crypto and key maintenance, COMSEC Responsible Officer, class system antivirus and patching.

## **OTHER EXPERIENCE**

# Client Systems Technician, United States Air Force Reserve – dates (11/11 current)

USAF Reservist supporting the 919 SOW at Duke Field, FL. Duties include: System administration, utilizing Remedy for ticket management, provisioning and creating accounts via Active Directory, and using WDS and disk replicating hardware to image computers.