

name

ADRESSS :

EMAIL

PHONE NO:

Professional Experience

Network technician

April 2013- October 2013

Company name

- Configured the Small business server 2011 for the Client according to their requirements including Active directory users, permissions, shares etc.
- Monitored the Clients network remotely and troubleshoot various network issues including the remote access VPN
- Configured the Wireless network for Corporate and guest users using the Cisco and VMware products
- Configured the VPN for the Corporate and the remote users.
- Troubleshoot various active directory issues including user accounts and permissions, DNS and DHCP
- Support for the Voice over IP telephony within the organization
- Maintained and upgrade the company's network infrastructure including Cisco ASA's, routers and switches

Overnight Associate

Walmart Canada

March 2011- Present

- Stocking merchandise onto shelves
- Using appropriate safety procedures when organizing merchandise
- Bringing merchandise safely down from overheads using the appropriate equipment as necessary
- Perform other duties as assigned by the supervisor

Cashier

Wendy's Canada

Jan 2011- July 2011

- Managed accurate records of meals served and deposits made
- Receive payment by cash, credit cards, vouchers, or automatic debits
- Provide good service to customers by maintaining a friendly environment
- Keep the counter area clean for the customers
- Trained and teach new employees

IT Computer Faculty

2006 - 2010

Punjab, India

- Planned, created and delivered innovative lesson plans from grade 6th to 10th
- Support for the Active directory for the students and teachers accounts and permissions
- Managed the record of over 300 plus students using the centralized database
- Diagnosed and monitored the school including hardware and software problems
- Maintained log and/or list of required repairs and maintenance
- Invigilated IT exams and marked exam papers

Computer Faculty/Instructor

2003 - 2004

Punjab, India

- Taught Fundamentals of Computers
- Developed IT exam materials, invigilated exam, marked examination papers

- Troubleshoot the computer systems of the center
- Compiled and documented the results and records

Networking Lab Setup – Volunteer

2005

College, city, India

- Configured the computer systems for the networking labs
- Implemented the IP addressing scheme
- Configured active directory services
- Cable Management

Technical Skills

- Experience with Cisco 18xx, 29xx, 36xx, 37xx, 39xx and ASA 55xx series equipment
- Active Directory configuration including Users account, permissions, shares, DHCP, DNS and WDS
- Experience with VMware products including ESXi 5.0, 5.1 server and VM Workstation 8, 9
- Installation, Configuration and troubleshooting of Windows Vista, XP, Windows 7
- Hardware installation, configuration, upgrading, diagnosing and troubleshooting, maintenance

Certifications:

- | | |
|--|--------------------|
| • Cisco Certified Network Associate (CCNA) | May 2013 -May 2016 |
| • CompTIA A+ Certificate | Feb 2012 -Feb 2015 |

Education

- | | |
|---|----------------------|
| • Network Technician – college city | Oct 2012 – June 2013 |
| • M.Sc. (Computer Networking and Protocol Design) - Punjab, India | 2006 |
| • Bachelor of Computer Applications - Phagwara, Punjab India | 2003 |