

First Name Last Name – Network Engineer: CCNP, BCS

Address – City State – Phone – Email

CAREER SUMMARY

- Accomplished Network Engineer and IT specialist with over ten years of experience implementing IT solutions in business and government improving systems to more closely align them with business objectives.
- Business savvy professional and founder of an IT company at age 15 and experienced working with both technical and business people, analyzing requirements, and using IT as a tool for business efficiency and problem solving.
- Cisco Certified Network Professional (CCNP) with a Bachelor of Computing Systems degree majoring in networking.

EMPLOYMENT EXPERIENCE

Employer1, City, State.

Network and Systems administrator, 2008 – Present

- Designed, implemented, and documented a new company network using Cisco switches and routers with OSPF, HSRP, VLANs, port security, zone-based firewall, NAT, DHCP, IP SLAs, ACLs, and ACLs.
- Designed, configured, maintain, and troubleshoot a multi-homed internet connection solution. Configured policy-based routing to meet specific business needs.
- Implemented network monitoring and graphing solution using Cacti and Apache to report on network performance using SNMP and IP SLAs. Maintain and tune as required.
- Maintain Cisco routers, switches, and servers including regularly updating documentation, monitoring, security, upgrading software, and replacing hardware.
- Responsible for network cabling, patching, wiring-closet Krone blocks, and cable tracing.
- Procured, installed, and configured WebMarshal proxy server and Juniper firewall.
- Administer and troubleshoot several Windows based networks supporting 13 <entities>, supporting both Outlook and Lotus Notes environments.
- Install temporary networks to support the <redacted>.
- Administer the <organization's> SOE, including user management, application deployment, and enterprise application administration of SAP, PeopleSoft and EDRMS.
- Exceeded annual performance targets and sought increasing responsibilities.

Employer 2, City, Country

SEO (Search Engine Optimizer) and Web Developer, 2007 – 2008

- Created and executed SEO strategy for a start-up event management company which removed the need for paid Google AdWords advertising.
- Heavily reduced commissions paid to agents as a result of more direct customer bookings through <company's> website. Company profits increased as a result.
- Improved search engine rankings to page one and position one for several keywords.
- Developed English and French websites: HTML, PHP, JavaScript, and CSS.

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Employer 3, City, Country; City and City, Country

Branch Manager, Senior IT Recruiter and IT Manager, 2004-2007

- Designed and implemented a VoIP network between three offices using Asterisk on Linux, Polycom phones, SIP trunks, and ISDN. This solution saved the company thousands of dollars per year in call costs at each site.
- Administered centrally located Windows Server 2000 and Microsoft Exchange.
- Promoted to Senior IT Recruiter in <city> office then to Branch Manager of the <city> office.
- Recruited end-to-end in three different markets building new client relationships through cold calling, lead development, and networking.
- Regularly exceeded sales targets.
- Trained, mentored, and managed new recruiters to find and develop new business relationships and meet their sales targets.
- Consulted companies on effective recruitment processes, team structure, and performance management.

Company, City, Country

Managing Director, 1999-2004

- Founded a web development and hosting company which evolved into a network solutions company.
- Designed and installed network solutions for SMEs using Windows Server/Active Directory, Cisco and Allied Telesyn switches, Cisco PIX firewalls, and network cabling infrastructure.
- Designed, installed, and administered a collocated web hosting platform using FreeBSD servers, Apache, MySQL, BIND, MRTG, Webalizer, IPtables, Postfix, and Sendmail.
- Designed and developed websites for SMEs and schools using HTML, PHP, Javascript, and CSS. Managed a team of two developing a CMS which was customized for client websites.
- Managed a small team of desktop support and network engineers servicing clients region-wide.
- Managed small size full lifecycle SDLC and infrastructure projects encompassing business analysis, architecture, development, testing, documentation, and user training.

TECHNICAL PROFICIENCY

- **Cisco Routing and Switching technologies:** OSPF, EIGRP, RIP, BGP, HSRP, GLBP, DHCP, NAT, STP, RSTP, MST, VTP, Etherchannel, Port Security, DHCP Snooping, IP Source Guard, PIX firewalls.
- **Hardware:** Cisco 2900 to 3500 series switches, Cisco 2600 to 3600 series routers, Juniper SSG5 firewalls, Netgear and Cisco wireless APs and bridges, HP and Dell servers, Allied Telesyn switches, REACH Satellite.
- **Operating systems:** Windows Server 2000, 2003, 2008 (AD), Windows 2000/XP/7, FreeBSD and various Linux distributions.
- **Software:** WebMarshal, Cacti, MRTG, Apache + mods, BIND, MySQL, PHP, IPtables, MS Visio, MS Project, MS Access, EDRMS, SAP, PeopleSoft, Solution 6.
- **Web development:** PHP, MySQL, JavaScript, CSS, HTML, bash scripting, Dreamweaver, Fireworks, Photoshop.

EDUCATION

Bachelor of Computing Systems Degree, 2004, Institution, City, Country

Cisco Certified Network Professional (CCNP), October 2012

Languages Spoken: English and French (intermediate)