

WILMA FLINTSTONE

345 Stonecave Rd • Bedrock
wflintstone@gmail.com • 555.555.5555 (mobile)

HIGHLIGHTS OF QUALIFICATIONS

- Network professional with **eight years experience** supporting Federal and Nongovernmental Organizations and commercial clients and a commitment to **excellent customer service**.
- Ability to multitask effectively in high-pressure network operations control center environment.
- Proven aptitude for acquiring technical knowledge and skills rapidly.

TECHNICAL SUMMARY

Cisco switches/routers
Cisco PIX/ASA
Cisco VPN Concentrator
Cisco TACACS+
Cisco Content Engine/ACNS

ITIL Change Management
BMC Remedy/HEAT ticketing systems
IBM Proventia/Realsecure
Symantec ESM
Websense EIM

Check Point Firewall-1
Solaris/Linux
Tinydns (djbdns)
Wireshark/snoop/tcpdump
NAT/VLSM

RELEVANT EXPERIENCE

Security Analyst BEDROCK CONSULTING (NGO contract) Washington DC 2008 to 2009 - Responsible for security of NGO Windows, UNIX, and Linux servers.

- **Certified server compliance** with Symantec Enterprise Security Manager and Nessus, and worked with system owners to remediate vulnerabilities.
- Administered **IBM Site Protector** and **RealSecure Server Sensor/Proventia Server** firewall/HIPS on Windows, Solaris, Linux and AIX platforms: rule base administration, log file and packet analysis, and **signature tuning**.
- **Wrote detailed technical documentation** for installation and administration of IBM RealSecure, IBM Proventia, and ArcSight ESM Manager and Database.
- **Evaluated new security products** for potential deployment.

Network Engineer COMPANY X/COMPANY Y (federal agency contracts) Washington DC 2006 to 2008 – Second and third tier LAN/WAN infrastructure support for the Department.

- Administered twenty-seven high-availability pairs of **Cisco 500 PIX and 5500 ASA firewalls**: routing configuration, NAT/PAT, **access control list (ACL) administration**, **policy auditing**, and **log file and packet analysis**.
- Completed complex migration from Symantec Enterprise Firewall to Cisco 5500 series ASA firewall including **translation of cryptic undocumented text files** into ASA configuration file.
- Configured and troubleshooted **Cisco 7300 routers and 6500 switches** (CatOS and IOS): **OSPF and BGP routing**, VLAN configuration, **routert hardening**, and IOS updates.
- Administered Cisco TACACS+ and DNS using djbdns and Active Directory.
- Tested ACNS on Cisco Content Engines and Websense Software on Windows 2000 servers in development environment; implemented in development and production environments. Documented Content Filtering test plan, implementation, and standard operational procedures.
- **Analyzed and resolved tickets** generated systemically, through configuration change requests and end-user requests.
- Reviewed alerts in **NIST National Vulnerability Database** and rectified systems as required.
- **Analyzed FISMA findings** and provided justification of risk or remediation of system.
- **Represented team** at Change Control Review Board, Technical Review Board, and other meetings with client.

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Project Planner COMPANY Z/COMPANY Y (federal agency contracts) Washington DC 2004 to 2006 – Coordinated meetings and project activity for new system development life cycle initiatives.

- **Developed and expanded scope of role** to include oversight of testing in development network, documentation, requirements management, support plans, Memorandums of Understanding, Certification and Accreditation, Section 508 accessibility testing, load testing, and security testing in accordance with NIST SP 800-42.
- **Updated Technical Review Process Guide** to reflect process improvements initiated to improve consistency of system implementations and to reflect CMMI standards.
- Recorded meeting minutes and tracked action items to completion.

Operations Engineer TINY COMPANY Chantilly, Virginia 2003 to 2004 – Tier two VPN operational support and implementation.

- **Documented requirements** from prospective clients and **designed, provisioned, tested, and deployed** proprietary VPN servers.
- Performed acceptance testing for Borderguard software revisions prior to deployment.
- **Troubleshoot LAN/WAN and authentication issues** for site to site and remote access VPNs.

Security Engineer FAILED DOTCOM Pleasanton, California 2000 to 2000 – Firewall administration and security services for web hosting client networks and internal networks.

- **Led team** of six security engineers.
- Administered **Check Point Provider-1** management console and **Firewall-1 on Solaris and Nokia platforms** for over one hundred firewalls: **rule base administration** and **policy auditing, log file and packet analysis**, routing and NAT, load balancing with StoneBeat, SecuRemote implementation and troubleshooting, and initial **design and implementation** of Firewall-1.
- Managed Cisco Netranger IDS Director and Sensors and Network Alchemy VPN..
- Obtained **Check Point Certified Security Administrator (CCSA)** certification.

Security Analyst TELECOM Reston, Virginia 1998 to 2000 – Firewall administration and authentication services for internal and external clients.

- Administered **Check Point Firewall-1** on Solaris platform on over one hundred fifty firewalls: routing configuration, user account management, NAT, **rule base administration** and **policy auditing, log file and packet analysis**, and SecuRemote configuration and troubleshooting.
- Acted as **Certificate Authority for Entrust X.509 digital certificates**: established standardized process flow for certificate administration, wrote technical documentation and provided training for certificate end users and Registration Authorities.
- **Developed PERL scripts** to automate the issuance of digital certificates, **reducing labor requirement by 85%.**
- **Trained new associates** in troubleshooting techniques and firewall administration; **created training guide** for proprietary ticketing system.

EDUCATION AND TRAINING

- Pursued B.S in mathematics with computer science minor, State College Hell, Texas.
- **ArcSight Certified Integrator/Administrator.**
- **CCNA certification in progress** with projected completion Oct 2010.

OTHER

- Obtained Office of Personnel Management 6C Position of Public Trust Clearance (**highest civilian clearance**).
- **U.S. citizen.**

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