NAME

SUMMARY

IT Analyst with 3 years experience of banking software who currently holds a CCENT and the CompTIA Network+ certifications. Pursuing a Bachelor's of Science in IT Network Administration and seeking employment as a Network/System Administrator.

EDUCATION

Currently pursuing a Bachelor of Science in IT - Network Administration at Western Governor's University

Associate of Applied Science in Computer Systems Technology
September 2006 – May 2008
Montana State University Billings College of Technology, Billings, Montana

Studies focused on Windows Server 2003 and Cisco Networking. Windows Server 2003 courses developed skills to designing and implementing a Windows enviroment along with enforcing security and configuring Active Directory. Cisco courses provided knowledge from beginner to professional in the Networking field by introduing network concepts up to creating networks that exhibited LAN/WAN communications dealing with protocols such as OSPF and EIGRP.

Associate of Arts and Associate of Science
September 2004 – May 2006
Miles Community College, Miles City, Montana

Received my degrees after completing General Education classes.

EXPERIENCE

IT Applications Analyst 1
August 2008 – Present
XYZ COMPANY

Acts as an escalated level of support in relation to banking software. Maintains functionality of banking applications, such as wire transfer and loan origination, in the form of solving program errors and streamlining program processes. Errors are solved by referencing past documentation and building on that information along with collaborating with the software vendor. Plans and performs application upgrades, which may be due to vendor recommendation or Federal requirements, such as new protocols on how to submit wire information.

Merchandiser
June 2006 – August 2008
XYZ COMPANY

Performed store stocking of Products along with placing and building displays of product.

Skills

Windows Server 2003

Windows XP

Cisco

Certifications

CompTIA Network+

CCENT

CIW JavaScript Specialist