3/10/2019 Customer Self Service



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## Case Booking

Register the case using the Acer Product SNID or Serial Number

## **Dear Tim Marciniak**

Thank you for taking the time to register a Case with us. Your Case Reference Number is 5461767U

Here is your authorization code FXAA5461767U000\$0000024. Please write it down and provide it to the FedEx representative when dropping the unit at a FedEx drop location

You will receive an email shortly with Shipping and Packaging instructions as well as the shipping address.

This Case will remain open for 30 days, please ship your product to us at your earliest convenience.

Please ship your product to the following address

Acer Service Corp - US 1394 Eberhardt Rd Temple,TX 76504

Thank you, Acer Service and Support

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