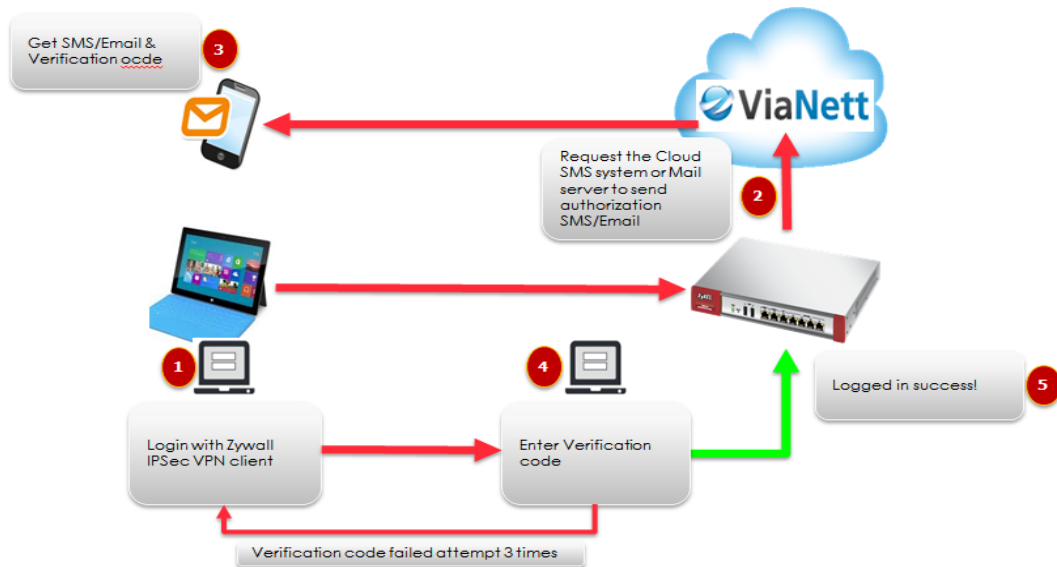


This example shows how to use two-factor authentication to have double-layer security to access a secured network behind the Zyxel Device via a VPN tunnel between a ZyWALL/USG and a ZyWALL IPSec VPN Client. The first layer is the VPN client user name / password and the second layer is an authorized SMS (via mobile phone number) or email address.



1. Set up the ZyWALL/USG IPsec VPN Tunnel on USG
2. Set up the ZyWALL IPsec VPN Client on windows client.
3. Set up notification for email and SMS message sending.
4. Enable 2 factor authentications for VPN service.

Set up the ZyWALL/USG IPSec VPN Tunnel

In the ZyWALL/USG, go to **CONFIGURATION > Quick Setup > VPN Setup Wizard**, use the **VPN Settings for Configuration Provisioning** wizard to create a VPN rule that can be used with the ZyWALL IPSec VPN Client. Click **Next**.

Quick Setup > VPN Setup Wizard > Welcome

VPN Setup Wizard

Wizard Type > VPN Settings > Wizard Completed

1 2 3

Welcome

- ☐ VPN Settings
 - Wizard Type
 - VPN Settings
 - Wizard Completed
- ☒ **VPN Settings for Configuration Provisioning**
 - Wizard Type
 - VPN Settings
 - Wizard Completed
- ☐ VPN Settings for L2TP VPN Settings
 - VPN Settings
 - General Settings
 - Wizard Completed

Choose **Express** to create a VPN rule with the default phase 1 and phase 2 settings and use a pre-shared key to be the authentication method. Click **Next**.

Quick Setup > VPN Setup Wizard > Wizard Type

VPN Setup Wizard

Wizard Type > VPN Settings > Wizard Completed

1 2 3

Please select the type of VPN policy you wish to setup.

Type of VPN policy

- ☒ **Express**
- ☐ Advanced

Type the **Rule Name** used to identify this VPN connection (and VPN gateway). You may use 1-31 alphanumeric characters. This value is case-sensitive. Click **Next**.

Quick Setup > VPN Setup Wizard > Welcome > Wizard Type > VPN Settings-1

VPN Setup Wizard

Wizard Type > **VPN Settings** > Wizard Completed

1 2 3

Express Settings

Scenario

Rule Name: WIZ_VPN_PROVISIONING

Application Scenario: Remote Access (Server Role)

Type a secure **Pre-Shared Key** (8-32 characters). Set **Local Policy** to be the IP address range of the network connected to the ZyWALL/USG.

Quick Setup > VPN Setup Wizard > Welcome > Wizard Type > VPN Settings-2

VPN Setup Wizard

Wizard Type > **VPN Settings** > Wizard Completed

1 2 3

Express Settings

My Address (interface): wan1

Configuration

Secure Gateway: Any

Pre-Shared Key: zyx12345

Local Policy (IP/Mask): 192.168.1.0 / 255.255.255.0

Remote Policy (IP/Mask): Any

This screen provides a read-only summary of the VPN tunnel. Click **Save**.

Quick Setup > VPN Setup Wizard > Welcome > Wizard Type > VPN Settings-3

VPN Setup Wizard

Wizard Type > **VPN Settings** > Wizard Completed

1 2 3

Express Settings

Summary

Rule Name: WIZ_VPN_PROVISIONING

Secure Gateway: Any

Pre-Shared Key: zyx12345

Local Policy (IP/Mask): 192.168.1.0 / 255.255.255.0

Remote Policy (IP/Mask): Any

Now the rule is configured on the ZyWALL/USG. The Phase 1 rule settings appear in the **VPN > IPSec VPN > VPN Gateway** screen and the Phase 2 rule settings appear in the **VPN > IPSec VPN > VPN Connection** screen. Click **Close** to exit the wizard.

Quick Setup > VPN Setup Wizard > Welcome > Wizard Type > VPN Settings > Wizard Completed

VPN Setup Wizard

Wizard Type > VPN Settings > **Wizard Completed**

1 2 3

Express Settings

Congratulations. The VPN Access wizard is completed

Summary

Rule Name:	WIZ_VPN_PROVISIONING
Secure Gateway:	Any
Pre-Shared Key:	zyx12345
Local Policy (IP/Mask):	192.168.1.0 / 255.255.255.0
Remote Policy (IP/Mask):	Any

Go to **CONFIGURATION > VPN > IPSec VPN > VPN connection**. Enable **Mode config** for IPSec VPN client connection, create address object

Add Address Rule

Name: VPN_subnet

Address Type: RANGE

Starting IP Address: 192.168.99.10

End IP Address: 192.168.99.100

OK Cancel

Select the address object for Mode Config VPN IP address Pool.

Edit VPN Connection WIZ_VPN_PROVISIONING

Hide Advanced Settings Create new Object

☒ Enable Mode Config

IP Address Pool: **VPN_subnet** RANGE, 192.168.99.10-192.168.99.100

First DNS Server (Optional):

Second DNS Server (Optional):

First WINS Server (Optional):

Second WINS Server (Optional):

Phase 2 Setting

OK Cancel

Go to **CONFIGURATION > Object > User/Group > Add A User** and create a user account for the ZyWALL IPSec VPN Client user. Type one or more valid email addresses and valid mobile telephone number for this user so that messages can be sent to this user for 2 factor authentication.

CONFIGURATION > Object > User/Group > Add A User

Add A User

User Configuration

User Name : Remote_Client

User Type: user

Password:

Retype:

Description: Local User

Email:@zyxel.com.t

Mobile Number: 921.....

Authentication Timeout Settings

☒ Use Default Settings ☐ Use Manual Settings

Lease Time: 1440 minutes

Reauthentication Time: 1440 minutes

OK Cancel

Go to **CONFIGURATION > VPN > IPSec VPN > Gateway**, enable X-Auth for VPN client authentication.

X-Auth

☒ Enable Extended Authentication

☒ Server Mode

AAA Method: default

Allowed User: any

☐ Client Mode

User Name :

Password:

Retype to Confirm:

Go to **CONFIGURATION > VPN > IPsec VPN > Configuration Provisioning**. In the **General Settings** section, select the **Enable Configuration Provisioning**. Then, go to the **Configuration** section and click **Add** to bind a configured **VPN Connection** to **Allowed User**. Click **Activate** and **Apply** to save the configuration.

CONFIGURATION > VPN > IPsec VPN > Configuration Provisioning

General Settings

☒ Enable Configuration Provisioning

Authentication

Client Authentication Method: default

Configuration

Add **Edit** **Remove** **Activate** **Inactivate** **Move**

#	Status	Priority	Type	VPN Connection	Allowed User
1		1	4in4	WIZ_VPN_PROVISIONING	Remote_Client

Page 1 of 1 Show 50 items Displaying 1 - 1 of 1

Apply **Reset**

Set up the ZyWALL IPsec VPN Client

Download **ZyWALL IPsec VPN Client** software from ZyXEL Download Library:

http://www.zyxel.com/support/download_landing.shtml

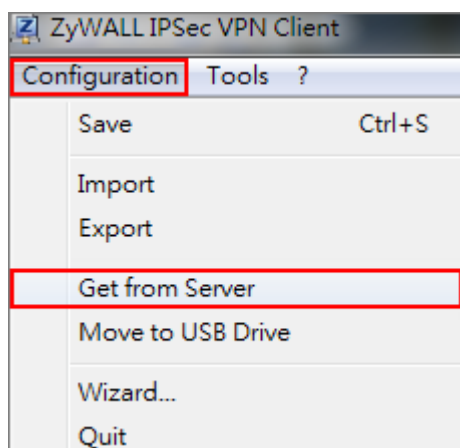
Search by Model Number

ZyWALL IPsec VPN Client

ZyWALL IPsec VPN Client

Open ZyWALL IPsec VPN Client, select **CONFIGURATION > Get from Server**.

CONFIGURATION > Get from Server

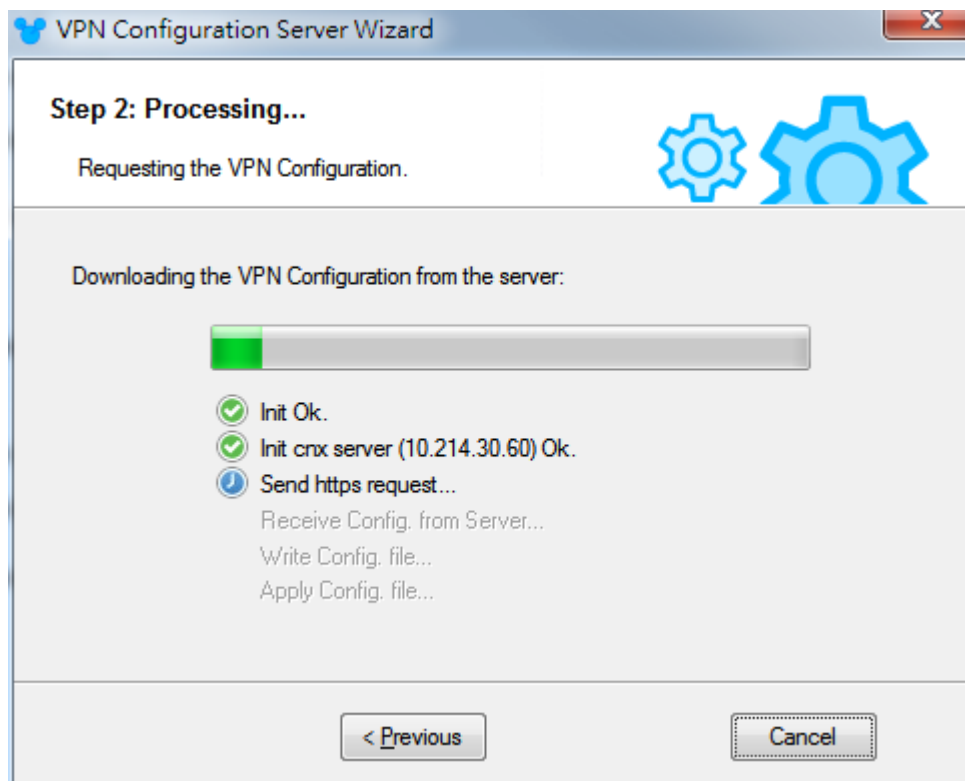


Enter the WAN IP address or URL for the ZyWALL/USG in the **Gateway Address**. If you changed the default HTTPS **Port** on the ZyWALL/USG, and then enter the new one here. Enter the **Login** user name and **Password** exactly as configured on the ZyWALL or external authentication server. Click **Next**, you will see it's processing VPN configuration from the server.

CONFIGURATION > Get from Server > Step 1: Authentication

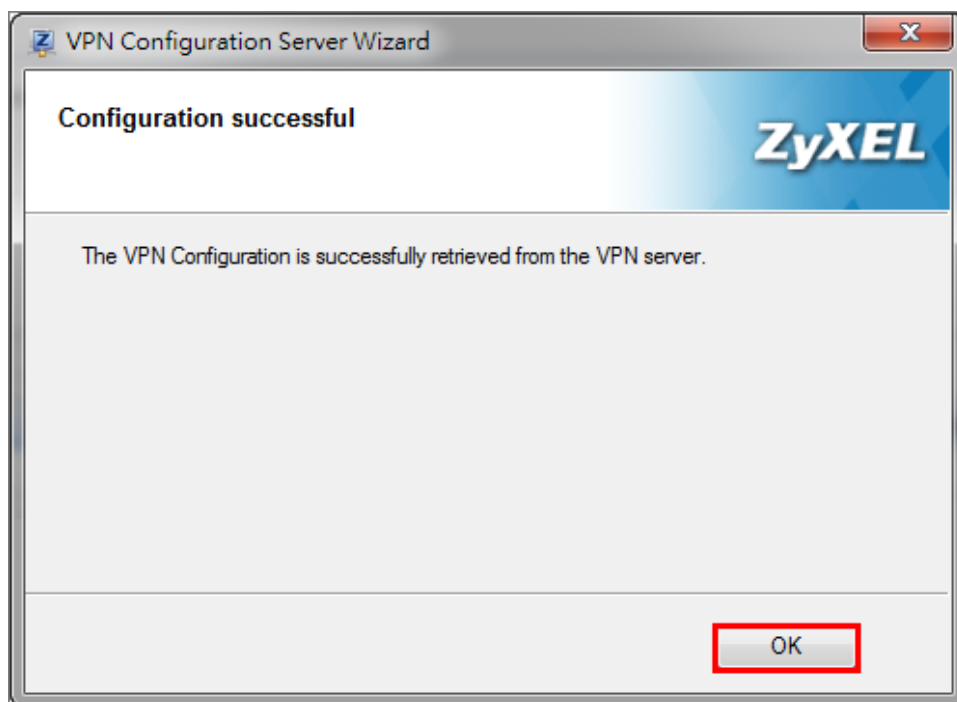
A screenshot of the 'VPN Configuration Server Wizard' window, specifically 'Step 1: Authentication'. The window title is 'VPN Configuration Server Wizard'. Below the title bar, there's a header 'Step 1: Authentication' with a question 'What are the parameters of the VPN Server Connection?' and two gear icons. The main text says: 'You are going to download your VPN Configuration from the VPN Configuration Server. Enter below the authentication information required for the connection to the server.' The form contains the following fields: 'Gateway Address' with the value '10.214.30.60', 'Port' with the value '443', 'Authentication' with a dropdown menu set to 'Login + Password', 'Login' with the value 'Remote_Client', and 'Password' with masked characters '•••••'. At the bottom, there are 'Next >' and 'Cancel' buttons. Red rectangles highlight the Gateway Address, Port, Login, and Password fields.

CONFIGURATION > Get from Server > Step 2: Processing



Then, you will see the **Configuration successful** page, click **OK** to exit the wizard.

CONFIGURATION > Get from Server > Configuration successful



VPN CONFIGURATION > IKE V1 > WIZ_VPN_PROVISIONING > Advanced, type Login account and password for authentication.

The screenshot shows the "WIZ_VPN_PROVISIONING: Authentication" configuration page. On the left is a tree view with "VPN Configuration" expanded, showing "IKE V1", "IKE V1 Parameters", "WIZ_VPN_PROVISIONING", and "IKE V2". The main area has three tabs: "Authentication", "Advanced", and "Certificate". The "Advanced" tab is selected. Under "Advanced features", "Mode Config" is checked, and "Aggressive Mode" is unchecked. "NAT-T" is set to "Automatic". Under "X-Auth", "X-Auth Popup" is unchecked, and "Hybrid Mode" is unchecked. A red rectangle highlights the "Login" and "Remote_Client" fields, with the "Password" field masked with dots. Under "Local and Remote ID", there are dropdown menus for "Local ID" and "Remote ID" and input fields for "Value for the ID".

Set up notification for 2 factor authentication

In the ZyWALL/USG, go to **CONFIGURATION > System > Notification > Mail Server**

1. Type the name or IP address of the SMTP server.
2. Enter the service port for SMTP.
3. Type the e-mail address from which the outgoing e-mail is delivered.
4. Select this check box if it is necessary to provide a user name and password to the SMTP server.
5. Click **"Apply"** button to save your changes to the Zyxel Device.

The screenshot shows the 'Mail Server' configuration page in the ZyWALL/USG web interface. The 'General Settings' tab is selected. The following fields are highlighted with red boxes:

- Mail Server:** smtp.pchome.com.tw (Outgoing SMTP Server Name or IP Address)
- Mail Subject:** ☐ Append system name ☐ Append date time
- Mail Server Port:** 25
- Mail From:** [redacted]@pchome.com.tw (Email Address)
- SMTP Authentication:** ☒
- User Name:** [redacted]
- Password:** [redacted]
- Retype to Confirm:** [redacted]

The 'Schedule' section at the bottom shows 'Time For Sending Report' set to 0 (hours) 0 (minutes).

Set up authentication for 2 factor VPN connection

In the ZyWALL/USG, go to **CONFIGURATION > Object > Auth.Method > Two-factor Authentication**.

1. Select the check box **"Enable"** to enable 2 factor authentications.
2. Enter the maximum time (in minutes) that the user must click or tap the authorization link in the SMS or email in order to get authorization for the VPN connection.
3. Select which kinds of VPN tunnels require Two-Factor Authentication. in this scenario, we enable 2 factor authentication on IPSec VPN Access
4. This list displays the names of the users and user groups that can be selected for two-factor authentication.
5. Use this section to configure how to send an SMS or email for authorization. We select both methods in this scenario.
6. Configure the link that the user will receive in the SMS or email. The user must be able to access the link.
7. You can either create a default message in the text box or upload a message file (Use Multilingual file) from your computer.

8. Click “**Apply**” button to save your changes to the Zyxel Device.

General Settings

☒ **Enable**

Valid Time: (1-15 minutes)

Two-factor Authentication for Services:

☐ SSL VPN Access ☒ **IPSec VPN Access** ☐ L2TP/IPSec VPN Access

User/Group

Selectable User/Group Objects

=== Object ===

admin
ldap-users
radius-users
ad-users
test

Selected User/Group Objects

any

Delivery Settings

Deliver Authorize Link Method: ☒ **SMS** ☒ **Email**

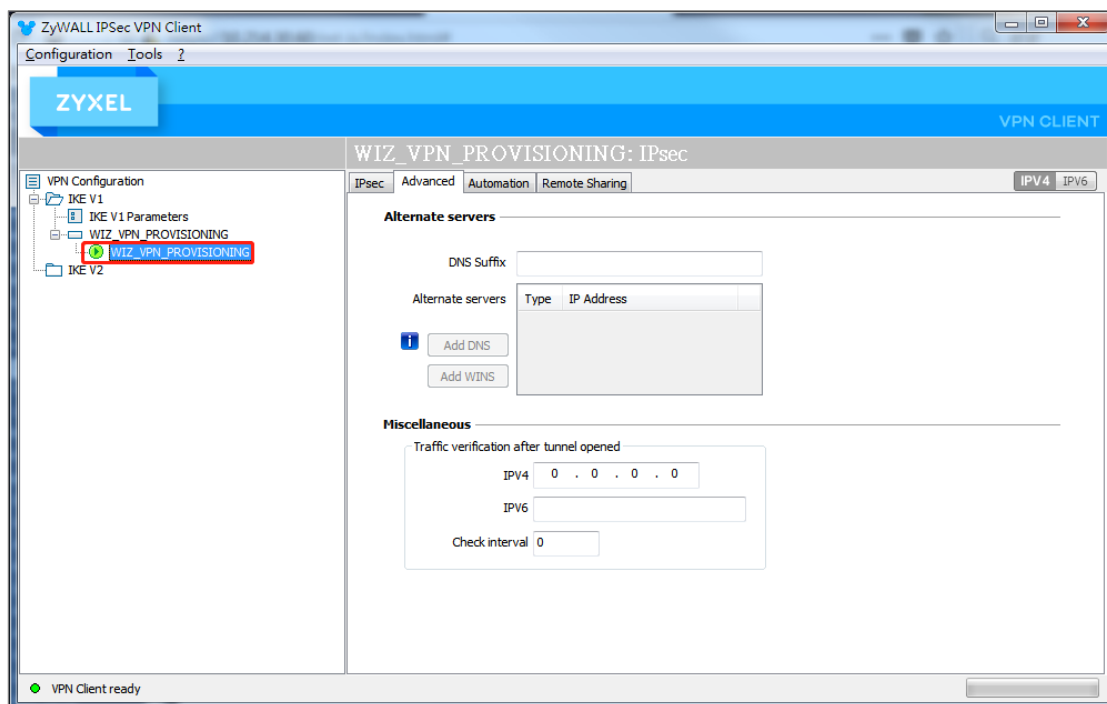
Authorize Link URL Address: (Domain Name or IP Address)

Message: ☒ Use Default Message ☐ Use Multilingual file

<users>. You have initiated a VPN connection to a secured network behind the <host>. Please click or tap the following link within <time> minutes to get authorization for the VPN connection. <url>

Test the Result

Go to **VPN Configuration > IKEv1**, right click the **WIZ_VPN_PROVISIONING** and select **Open tunnel**. You will see the **Tunnel opened** on ZyWALL IPSec VPN client



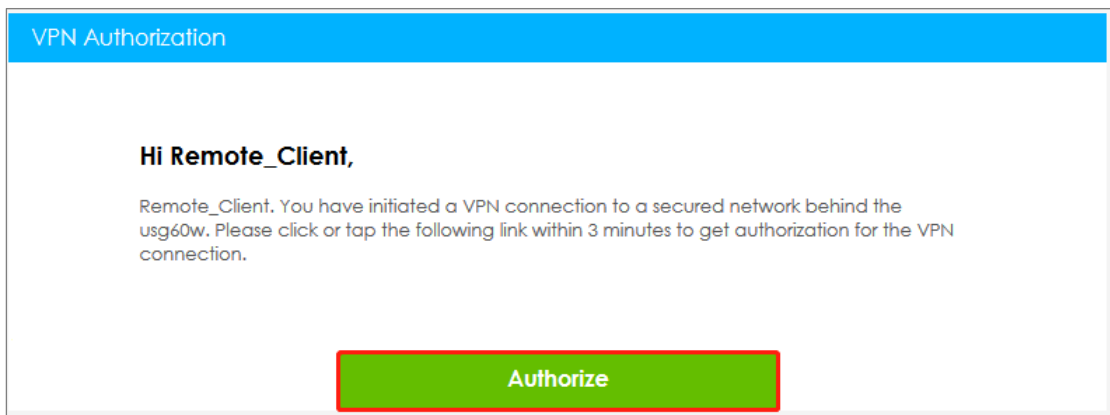
The VPN tunnel is created from the ZyWALL IPSec VPN client to the ZyWALL/USG, but we are still unable to access Intranet behind the ZyWALL/USG. The ZyWALL/USG send authorized link via phone number or email address in order to authenticate this user's use of the VPN tunnel (factor 2). If user does not click the link, then the Zyxel Device

terminates the VPN connection. The client should access the authorization link sent via SMS or email by the Cloud SMS system within a specified deadline (Valid Time). If the authorization is correct and received on time, then the client can have VPN access to the secured network. If the authorization deadline has expired, then the client will have to run the VPN client again. If authorization credentials are incorrect or if the SMS/email was not received, then the client must check with the network administrator.

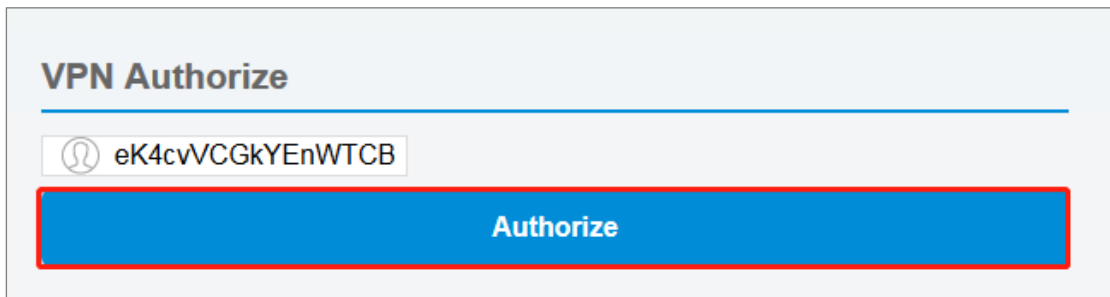
The following is authorized example by email and SMS

Authorized by email link

1. Received authorization mail with authorize link.



2. Click the "Authorize" to authorization.



3. After we see "VPN connection has been authorized", we can access the secured network behind the ZyWALL/USG.

