

SOAtest and/or Virtualize 9.9.3 is unresponsive on MAC OSX 10.11

Parasoft Internal Notes

Bugzilla Case 116761

Internal Notes

Validation Status Not Validated

Information

Summary

Product SOAtest; Virtualize

Product Version 9.9.3

Product Platforms MACOSX 32bit; MACOSX 64bit

Solution

Details On Eclipse 4.5 and Mac OS X 10.11, there is a known issue with the workspace launcher freezing (becoming unresponsive) when Virtualize or SOAtest opens up. The workspace launcher is shown but is unresponsive even after clicking on the buttons to select a workspace. You are forced to close SOAtest or Virtualize.

Solution:

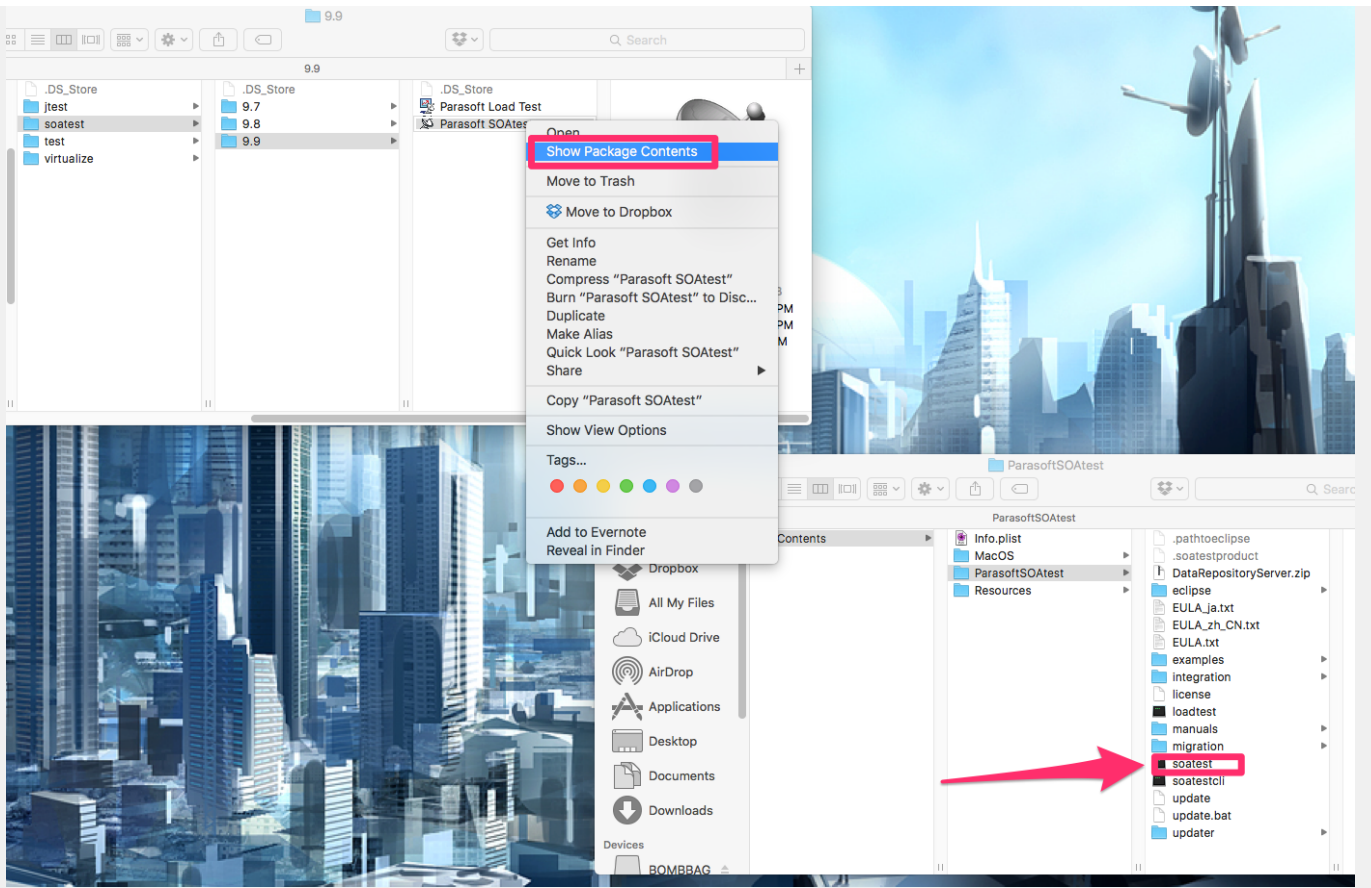
Launch Virtualize or SOAtest from the MAC terminal with -noSplash parameter and without modification to eclipse.ini. You will need to navigate to the install location and change directories into the Contents folder to be able to find the start up script. For example, the install location could be:

```
.../Desktop/parasoft/[soatest/virtualize]/9.9/Parasoft  
[SOAtest/Virtualize].app/Contents/Parasoft[SOAtest/Virtualize]
```

and then you just execute the following:

```
./virtualize -noSplash  
./soatest -noSplash
```

If you are not able to see the SOAtest or Virtualize launcher script, right click on the application and chose "Show Package Contents". From there, click on "Contents -> Parasoft(SOAtest/Virtualize)" and the launcher script will be located in the directory.



```
ParasoftSOAtest — -bash — 80x24
support@support: ~ — ssh -Y support@th... ..st.app/Contents/ParasoftSOAtest — -bash
Williams-MacBook-Pro:ParasoftSOAtest bmcullin$ pwd
.../parasoft/soatest/9.9/Parasoft SOAtest.app/Contents/ParasoftSOAtest
Williams-MacBook-Pro:ParasoftSOAtest bmcullin$ ./soatest -noSplash
```

Category General; Command line