


Service Manager Portal 2018 Roadmap



Q2'18



Q3'18


FUTURE CANDIDATES

 *Control Center Remote Manage*
User Management
Integration



 Mobile Assets Support 



 Send Email
Improvements 


 Configuration Item
Editing 

 Drag and Drop
Attachments 

New Features



 Customizable Grids w/
Extended Properties 



 Skype for Business /
Office 365 Presence 



 Work Item Tasks for Zero
Click Functionality


 Work Item Tags

Feature Improvements

 Improved RO and Query
Picker 

 Advanced RO Improved
Criteria Types 

 Advanced RO as Change
Request 


 Custom Approval Page
Forms




Vote in the community to get your feature on the roadmap!

 Under Construction

 Planned

 In Development

 Community Request