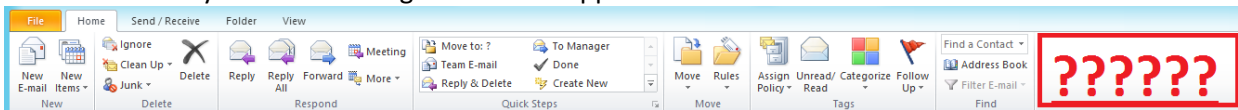
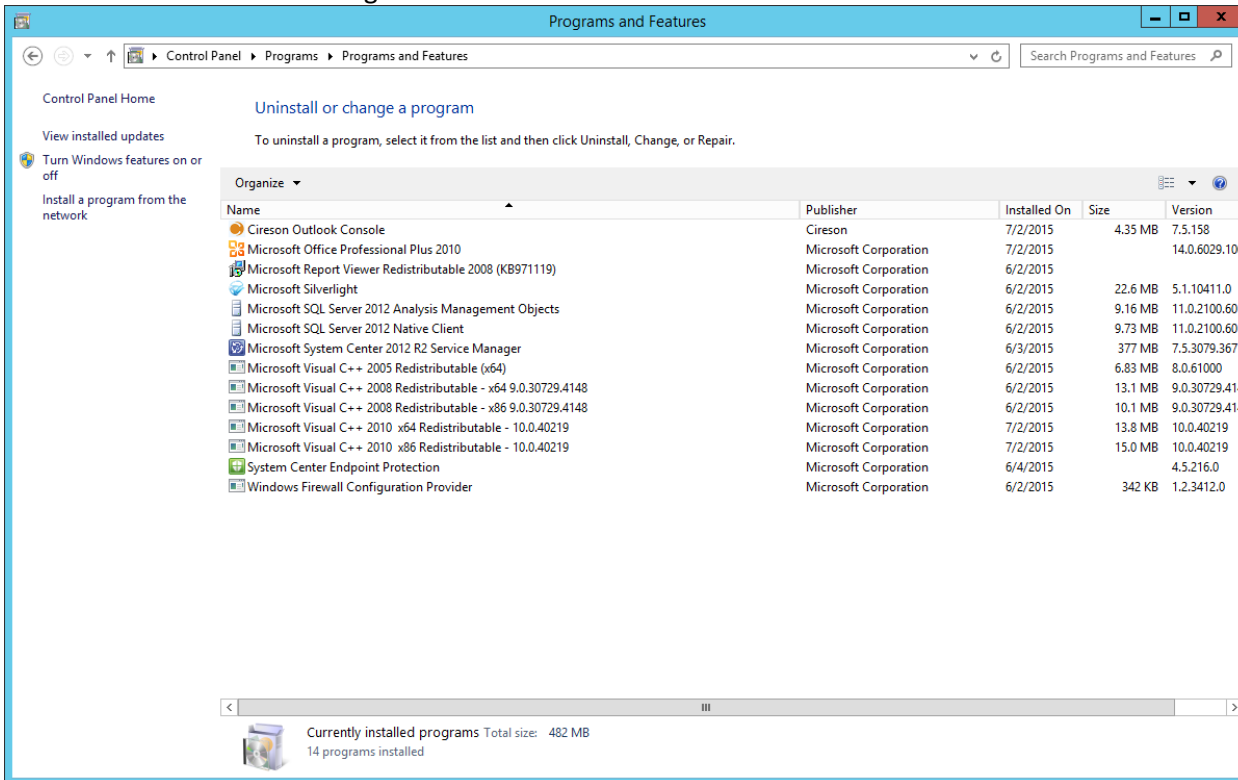


Issue: Cireson Outlook App installed but not Loading

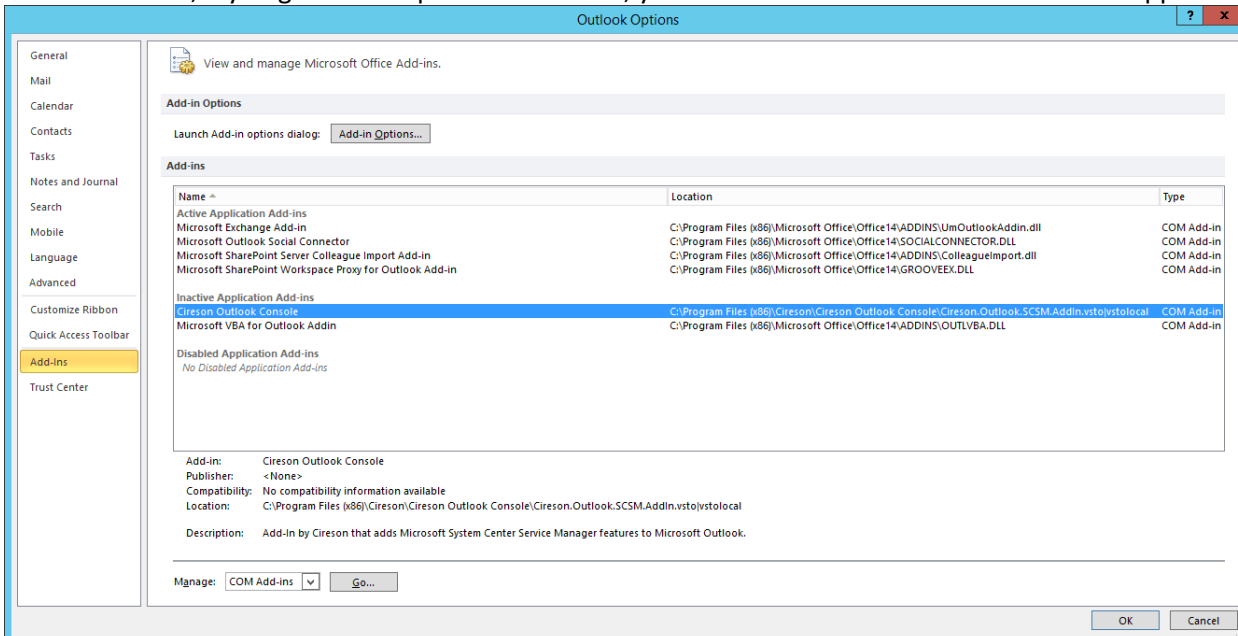
You don't see any section showing the Cireson App.



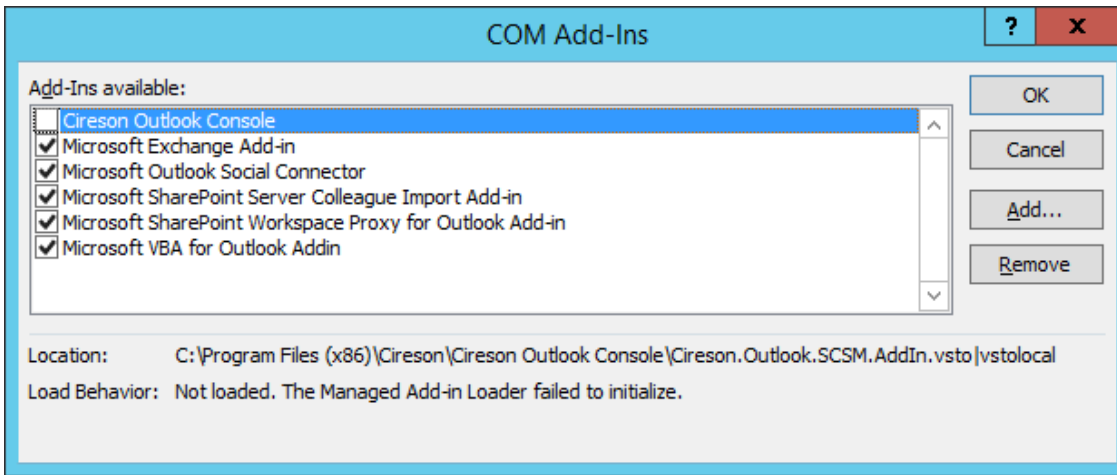
Ensure it is installed in the Programs and Features



Back in Outlook, if you go File → Options → Add-Ins, you can see it located under the Inactive Application Add-ins



Clicking Go and then highlighting the unchecked "Cireson Outlook Console" will display some information:
Not loaded. The Managed Add-in Loader failed to initialize.

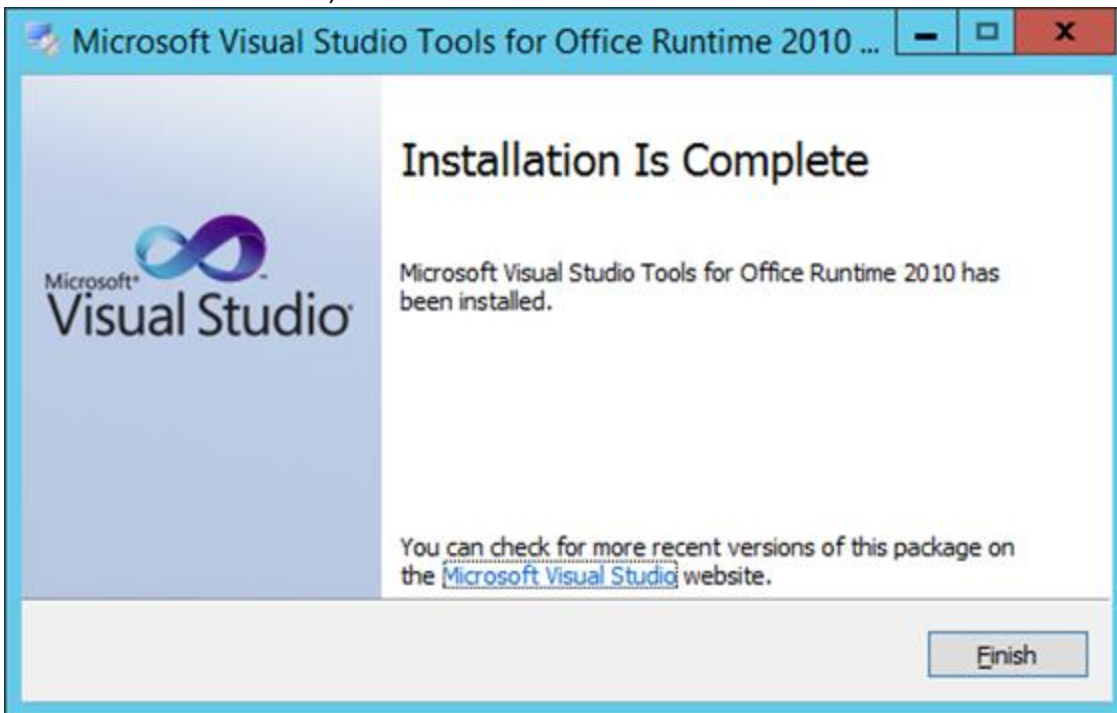


Checkmarking this and hitting OK does nothing, it keeps resetting itself back to inactive.

Solution

As this program is trying to run a ".vsto" file, it needs the correct program installed. It requires:
[Microsoft Visual Studio Tools for Office Runtime 2010 Redistributable Setup](#)

Once it's been downloaded, run it and install it.



You will be prompted to restart your computer, go ahead and do so. After the computer has restarted open your outlook, you will now see the Cireson App section 😊

Conner Wood - Saskatoon Health Region

