

nüCamp RV Service Bulletin

NCRV-SB-003

November 27, 2018

Subject: Underlayment in T@B 400 and T@B 320

Overview: This service bulletin describes a defective product that was used in the construction of the T@B 400 and 320.

Products Affected: Green Core composite underlayment.

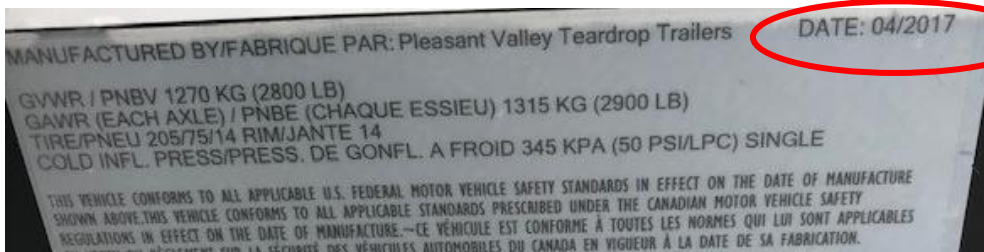
Units Affected: This service bulletin is for units built from November 1st, 2017 to January 31st 2018

Details: Due to a series of hurricanes in the Fall of 2017, luan became largely unavailable to the RV industry. With it unavailable, there was a large run on Azdel composite underlayment. Azdel was not sufficiently stocked up for such a large run and the stock was quickly depleted. We were advised by our Vendors to use the composite material Green Core as a replacement in the flooring. In the months since, we have seen it has caused some warping and pushing the linoleum up causing a bubble affect.



How to determine if your trailer has Green Core:

Check the build date in the top right corner of the VIN sticker located on the driver's side of the chassis just behind the coupler. If the date is 11/2017--12/2017--01/2018 then you will want to visually inspect the floor.



If you have determined that your trailer has the Green Core floor and it is defective, please email pictures of the floor to waranty@nucamprv.com. We apologize for the inconvenience this presents to you.



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