TICKET REFUND REQUEST FORM

TICKETPRO HUNGARY KFT 1103 BUDAPEST KAZAH UTCA 8

Dear Ticket Distributor,

With the permission of the event organizer, I request you to refund my tickets detailed below according to the announced refund conditions.

TO BE FILLED BY TICKETPRO

TRID1

REF

SIGNATURE

SUMMARY

Event: PEARL JAM

Venue: BUDAPEST ARÉNA

Event date: YEAR MONTH DAY TIME 2022.07.12. 19:30

Organiser of the event: LIVE NATION CEE

Total value of ticket(s): Ft.-

Number of ticket(s)

CUSTOMER DATA

Surname

First name

Type of identification document[I]

☐ ID card ☐ Passport

Number of identification document[I]

Notification address

Postal code City Street, house number, floor, door

Phone

E-mail address

(I) These data should be provided to identify the Customer only if the event will be held later.

TICKET DATA

Serial number of ticket

Price of ticket

Ft.-

Ft.-

Ft.-

Ft.-

Number of parking ticket(s): pcs

Total value of parking ticket(s): Ft.-

Type of document of purchase

☐ Receipt ☐ Invoice

Serial number of document

BANK DETAILS FOR REFUND[II]

The bank managing the account

Bank account number

(II) If the tickets were purchased via www.funcode.hu, the payment will be automatically refunded to the credit card that was used at the time of purchase, in which case the bank details are not necessary. The bank details must be filled in if the purchase was made in person at a ticket office.

TO BE FILLED BY TICKETPRO

DATE OF RECEIPT

DATE OF REFUND

TRANSFERRED SUM Ft.-

SIGNATURE

TICKET REFUND CONDITIONS

1. Ticketpro carries out the ticket refund on behalf of and as ordered by the event organizer only in case of events designated by them. This form cannot be used for a ticket refund in any other case.
2. The refund may be requested by signing and filling in this form entirely with legible, upper case print letters. In case of missing, invalid or false information the refund may be refused.
3. The refund may be requested within the peremptory term of 30 days from the date of the cancellation or, if it is later, then within the peremptory term of 30 days from the last valid date of the cancelled event.
4. Ticketpro confirms receipt of the request form via email; the request form cannot be considered submitted without this receipt confirmation.
5. The refund transfer will arrive as soon as possible after the refund form is received and accepted, depending on the speed of processing, but latest on the 60th day, to the given bank account with the reference number on the receipt confirmation.
6. The refund amount is determined in accordance with the XI. 19th point of the Terms & Conditions of Ticket Sales.
7. The request form may be filled in only by the owner of the original transaction, who declares under penalty of perjury that they purchased the ticket. If someone aquires the ticket illegally, they commit the misuse of an official document; if they try to refund a ticket that they didin't purchase, they commit fraud and can be subject to criminal proceedings. Data marked in bold must be filled in.
8. Ticketpro will not be liable (including any refund refusals) if someone tries to refund or refunds a ticket they have aquired illegally, or if they have aquired and/or use personal information illegally for a refund.
9. The request form can be submitted only via email on the following email address: refund@funcode.hu.

DATE

SIGNATURE